

2012 ACCIDENT AND HEALTH COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ration of more than 100. A company may have a small number or policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

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| COMPANY NAME | TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2012 | TOTAL ACCIDENT AND HEALTH POLICIES FOR 2012 | COMPLAINT INDEX |
|--|---|---|--------------------|
| 21ST CENTURY PREMIER INSURANCE COMPANY | 0 | 51 | 0.00 |
| 4 EVER LIFE INSURANCE COMPANY | 0 | 1,672 | 0.00 |
| AAA LIFE INSURANCE COMPANY | 0 | 23,672 | 0.00 |
| ABILITY INSURANCE COMPANY | 0 | 1,127 | 0.00 |
| ACACIA LIFE INSURANCE COMPANY | 0 | 4 | 0.00 |
| ACE AMERICAN INSURANCE COMPANY | 0 | 1,282 | 0.00 |
| AEGIS SECURITY INSURANCE COMPANY | 0 | 38 | 0.00 |
| AETNA DENTAL INC. | 1 | 123,767 | 0.33 |
| AETNA HEALTH INC. | 15 | 61,815 | 9.90 |
| AETNA LIFE INSURANCE COMPANY | 48 | 957,952 | 2.04 |
| ALLSTATE LIFE INSURANCE COMPANY | 0 | 18,939 | 0.00 |
| ALLSTATE LIFE INSURANCE COMPANY OF NEW YORK | 0 | 61 | 0.00 |
| ALPHA DENTAL PROGRAMS, INC. | 0 | 41,974 | 0.00 |
| AMERICAN ALTERNATIVE INSURANCE CORPORATION | 0 | 1,097 | 0.00 |
| AMERICAN BANKERS LIFE ASSURANCE COMPANY OF FLORIDA | 0 | 245,037 | 0.00 |
| AMERICAN CONTINENTAL INSURANCE COMPANY | 0 | 4,723 | 0.00 |
| AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS | 5 | 773,459 | 0.26 |
| AMERICAN FIDELITY ASSURANCE COMPANY | 0 | 159,804 | 0.00 |
| AMERICAN GENERAL LIFE INSURANCE COMPANY | 0 | 82,295 | 0.00 |
| AMERICAN HEALTH AND LIFE INSURANCE COMPANY | 1 | 41,840 | 0.97 |
| AMERICAN HERITAGE LIFE INSURANCE COMPANY | 0 | 181,055 | 0.00 |
| AMERICAN HOME ASSURANCE COMPANY | 0 | 172 | 0.00 |
| AMERICAN HOME LIFE INSURANCE COMPANY, THE | 0 | 13 | 0.00 |
| AMERICAN IDEA LIFE INSURANCE COMPANY | 0 | 3 | 0.00 |

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| AMERICAN INCOME LIFE INSURANCE COMPANY | 0 | 777,709 | 0.00 |
| AMERICAN MEDICAL AND LIFE INSURANCE COMPANY | 7 | 2,482 | 115.03 |
| AMERICAN MEMORIAL LIFE INSURANCE COMPANY | 0 | 1 | 0.00 |
| AMERICAN MODERN LIFE INSURANCE COMPANY | 0 | 3 | 0.00 |
| AMERICAN NATIONAL INSURANCE COMPANY | 1 | 38,709 | 1.05 |
| AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS | 0 | 4,751 | 0.00 |
| AMERICAN NETWORK INSURANCE COMPANY | 0 | 22 | 0.00 |
| AMERICAN PIONEER LIFE INSURANCE COMPANY | 0 | 2,317 | 0.00 |
| AMERICAN PUBLIC LIFE INSURANCE COMPANY | 0 | 40,289 | 0.00 |
| AMERICAN REPUBLIC CORP INSURANCE COMPANY | 0 | 794 | 0.00 |
| AMERICAN REPUBLIC INSURANCE COMPANY | 0 | 1,134 | 0.00 |
| AMERICAN SENTINEL INSURANCE COMPANY | 0 | 915 | 0.00 |
| AMERICAN SPECIALTY HEALTH INSURANCE COMPANY | 0 | 1,919 | 0.00 |
| AMERICAN UNITED LIFE INSURANCE COMPANY | 0 | 34,288 | 0.00 |
| AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY | 0 | 181 | 0.00 |
| AMERIGROUP TEXAS, INC. | 2 | 88,842 | 0.92 |
| AMERIHEALTH INSURANCE COMPANY | 0 | 2,107 | 0.00 |
| AMERITAS LIFE INSURANCE CORP. | 1 | 225,313 | 0.18 |
| AMEX ASSURANCE COMPANY | 0 | 2,031,305 | 0.00 |
| AMFIRST INSURANCE COMPANY | 0 | 4,001 | 0.00 |
| ANTHEM INSURANCE COMPANIES, INC. | 0 | 1,926 | 0.00 |
| ANTHEM LIFE INSURANCE COMPANY | 0 | 4,578 | 0.00 |
| ASSURED LIFE ASSOCIATION | 0 | 3,617 | 0.00 |
| ASSURITY LIFE INSURANCE COMPANY | 1 | 6,785 | 6.01 |
| ATLANTA LIFE INSURANCE COMPANY | 0 | 542 | 0.00 |
| AUTO CLUB LIFE INSURANCE COMPANY | 0 | 44 | 0.00 |
| AVIVA LIFE AND ANNUITY COMPANY | 0 | 158 | 0.00 |
| AXA EQUITABLE LIFE INSURANCE COMPANY | 0 | 879 | 0.00 |
| BALBOA LIFE INSURANCE COMPANY | 0 | 25,008 | 0.00 |
| BALTIMORE LIFE INSURANCE COMPANY, THE | 0 | 33 | 0.00 |
| BANKERS FIDELITY LIFE INSURANCE COMPANY | 0 | 740 | 0.00 |
| BANKERS LIFE AND CASUALTY COMPANY | 3 | 23,285 | 5.25 |
| BANNER LIFE INSURANCE COMPANY | 0 | 1 | 0.00 |
| BCS INSURANCE COMPANY | 2 | 52,861 | 1.54 |
| BENEFICIAL LIFE INSURANCE COMPANY | 0 | 1 | 0.00 |
| BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA | 0 | 9,394 | 0.00 |
| BEST LIFE AND HEALTH INSURANCE COMPANY | 0 | 6,247 | 0.00 |
| BLOCK VISION OF TEXAS, INC. | 0 | 95,620 | 0.00 |
| BLUE CROSS AND BLUE SHIELD OF TEXAS, A DIVISION OF HEALTH CARE SERVICE CORPORATION | 138 | 990,149 | 5.68 |
| BOSTON MUTUAL LIFE INSURANCE COMPANY | 1 | 8,953 | 4.56 |
| BROKERS NATIONAL LIFE ASSURANCE COMPANY | 0 | 302 | 0.00 |

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| CANADA LIFE ASSURANCE COMPANY, THE | 0 | 289 | 0.00 |
| CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY | 0 | 37,685 | 0.00 |
| CARE N' CARE INSURANCE COMPANY, INC. | 0 | 4,829 | 0.00 |
| CATHOLIC FINANCIAL LIFE | 0 | 13 | 0.00 |
| CATHOLIC ORDER OF FORESTERS | 0 | 16 | 0.00 |
| CELTIC INSURANCE COMPANY | 5 | 2,754 | 74.05 |
| CENTRAL RESERVE LIFE INSURANCE COMPANY | 0 | 290 | 0.00 |
| CENTRAL SECURITY LIFE INSURANCE COMPANY | 0 | 368 | 0.00 |
| CENTRAL STATES HEALTH & LIFE CO. OF OMAHA | 0 | 41,962 | 0.00 |
| CENTRAL STATES INDEMNITY CO. OF OMAHA | 0 | 30,513 | 0.00 |
| CENTRAL UNITED LIFE INSURANCE COMPANY | 2 | 12,785 | 6.38 |
| CENTRE LIFE INSURANCE COMPANY | 0 | 841 | 0.00 |
| CENTURY LIFE ASSURANCE COMPANY | 0 | 227 | 0.00 |
| CHAMPIONS LIFE INSURANCE COMPANY | 0 | 1,000 | 0.00 |
| CHEROKEE NATIONAL LIFE INSURANCE COMPANY | 0 | 1,506 | 0.00 |
| CHESAPEAKE LIFE INSURANCE COMPANY, THE | 0 | 11,968 | 0.00 |
| CHRISTIAN FIDELITY LIFE INSURANCE COMPANY | 0 | 11,654 | 0.00 |
| CHRISTUS HEALTH PLAN | 0 | 10,382 | 0.00 |
| CICA LIFE INSURANCE COMPANY OF AMERICA | 0 | 948 | 0.00 |
| CIGNA DENTAL HEALTH OF TEXAS, INC. | 0 | 80,990 | 0.00 |
| CIGNA HEALTH AND LIFE INSURANCE COMPANY | 0 | 106,086 | 0.00 |
| CIGNA HEALTHCARE OF TEXAS, INC. | 3 | 7,107 | 17.22 |
| CINCINNATI LIFE INSURANCE COMPANY, THE | 0 | 40 | 0.00 |
| CITIZENS NATIONAL LIFE INSURANCE COMPANY | 0 | 2,038 | 0.00 |
| CITIZENS SECURITY LIFE INSURANCE COMPANY | 0 | 115 | 0.00 |
| CMFG LIFE INSURANCE COMPANY | 0 | 1,504,503 | 0.00 |
| COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY | 0 | 223,859 | 0.00 |
| COLONIAL LIFE INSURANCE COMPANY OF TEXAS | 0 | 1,877 | 0.00 |
| COLONIAL PENN LIFE INSURANCE COMPANY | 0 | 10,660 | 0.00 |
| COLORADO BANKERS LIFE INSURANCE COMPANY | 0 | 23 | 0.00 |
| COLUMBIAN LIFE INSURANCE COMPANY | 0 | 370,437 | 0.00 |
| COLUMBIAN MUTUAL LIFE INSURANCE COMPANY | 0 | 4 | 0.00 |
| COLUMBUS LIFE INSURANCE COMPANY | 0 | 13 | 0.00 |
| COMBINED INSURANCE COMPANY OF AMERICA | 0 | 280,935 | 0.00 |
| COMMERCIAL TRAVELERS MUTUAL INSURANCE COMPANY | 0 | 6,601 | 0.00 |
| COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY | 0 | 2 | 0.00 |
| COMMUNITY FIRST HEALTH PLANS, INC. | 2 | 3,142 | 25.96 |
| COMMUNITY HEALTH CHOICE, INC. | 1 | 43,953 | 0.93 |
| COMPANION LIFE INSURANCE COMPANY | 1 | 65,361 | 0.62 |
| COMPBENEFITS INSURANCE COMPANY | 1 | 81,932 | 0.50 |
| CONNECTICUT GENERAL LIFE INSURANCE COMPANY | 30 | 92,206 | 13.27 |
| CONSECO LIFE INSURANCE COMPANY | 2 | 29,120 | 2.80 |

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| CONSOLIDATED INSURANCE ASSOCIATION | 0 | 11 | 0.00 |
| CONSTITUTION LIFE INSURANCE COMPANY | 0 | 633 | 0.00 |
| CONTINENTAL AMERICAN INSURANCE COMPANY | 0 | 94,063 | 0.00 |
| CONTINENTAL ASSURANCE COMPANY | 0 | 6 | 0.00 |
| CONTINENTAL CASUALTY COMPANY | 2 | 33,061 | 2.47 |
| CONTINENTAL GENERAL INSURANCE COMPANY | 0 | 3,038 | 0.00 |
| CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE | 0 | 14,097 | 0.00 |
| COOK CHILDREN'S HEALTH PLAN | 18 | 35,567 | 20.64 |
| CORVESTA LIFE INSURANCE COMPANY | 0 | 14 | 0.00 |
| COUNTRY LIFE INSURANCE COMPANY | 0 | 161 | 0.00 |
| COVENTRY HEALTH AND LIFE INSURANCE COMPANY | 1 | 4,677 | 8.72 |
| DEARBORN NATIONAL LIFE INSURANCE COMPANY | 3 | 272,556 | 0.45 |
| DELAWARE AMERICAN LIFE INSURANCE COMPANY | 0 | 459 | 0.00 |
| DELTA DENTAL INSURANCE COMPANY | 19 | 347,753 | 2.23 |
| DENTICARE, INC. | 1 | 142,959 | 0.29 |
| DRISCOLL CHILDREN'S HEALTH PLAN | 0 | 11,629 | 0.00 |
| EL PASO FIRST HEALTH PLANS, INC. | 0 | 15,194 | 0.00 |
| EMPIRE FIRE AND MARINE INSURANCE COMPANY | 0 | 2 | 0.00 |
| ENVISION INSURANCE COMPANY | 0 | 33,647 | 0.00 |
| EQUITABLE LIFE AND CASUALTY INSURANCE COMPANY | 0 | 4,353 | 0.00 |
| ESSEX INSURANCE COMPANY | 0 | 117 | 0.00 |
| FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA | 1 | 46,012 | 0.89 |
| FAMILY LIFE INSURANCE COMPANY | 1 | 1,971 | 20.69 |
| FARMERS NEW WORLD LIFE INSURANCE COMPANY | 0 | 15,575 | 0.00 |
| FEDERAL INSURANCE COMPANY | 0 | 749,921 | 0.00 |
| FEDERAL LIFE INSURANCE COMPANY (MUTUAL) | 0 | 89 | 0.00 |
| FEDERATED LIFE INSURANCE COMPANY | 0 | 799 | 0.00 |
| FEDERATED MUTUAL INSURANCE COMPANY | 0 | 2,863 | 0.00 |
| FIDELIS SECURECARE OF TEXAS, INC. | 0 | 60 | 0.00 |
| FIDELITY LIFE ASSOCIATION A LEGAL RESERVE LIFE INSURANCE COMPANY | 0 | 11,018 | 0.00 |
| FIDELITY SECURITY LIFE INSURANCE COMPANY | 2 | 409,825 | 0.20 |
| FINANCIAL AMERICAN LIFE INSURANCE COMPANY | 0 | 14,667 | 0.00 |
| FIRST ALLMERICA FINANCIAL LIFE INSURANCE COMPANY | 0 | 3 | 0.00 |
| FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY | 0 | 112,920 | 0.00 |
| FIRST PENN-PACIFIC LIFE INSURANCE COMPANY | 0 | 1 | 0.00 |
| FORETHOUGHT LIFE INSURANCE COMPANY | 0 | 3,238 | 0.00 |
| FREEDOM LIFE INSURANCE COMPANY OF AMERICA | 0 | 11,781 | 0.00 |
| GARDEN STATE LIFE INSURANCE COMPANY | 0 | 11 | 0.00 |
| GENERAL AMERICAN LIFE INSURANCE COMPANY | 0 | 714 | 0.00 |
| GENESIS INSURANCE COMPANY | 0 | 1 | 0.00 |
| GENWORTH LIFE AND ANNUITY INSURANCE COMPANY | 0 | 415 | 0.00 |
| GENWORTH LIFE INSURANCE COMPANY | 0 | 68,633 | 0.00 |

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| GERBER LIFE INSURANCE COMPANY | 0 | 53,099 | 0.00 |
| GERMANIA LIFE INSURANCE COMPANY | 0 | 678 | 0.00 |
| GHS PROPERTY AND CASUALTY INSURANCE COMPANY | 0 | 32,478 | 0.00 |
| GLOBE LIFE AND ACCIDENT INSURANCE COMPANY | 1 | 17,041 | 2.39 |
| GOLDEN RULE INSURANCE COMPANY | 6 | 41,969 | 5.83 |
| GOVERNMENT EMPLOYEES INSURANCE COMPANY | 0 | 44 | 0.00 |
| GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY | 0 | 1,274 | 0.00 |
| GREAT AMERICAN INSURANCE COMPANY | 1 | 61 | 668.61 |
| GREAT AMERICAN LIFE INSURANCE COMPANY | 0 | 176 | 0.00 |
| GREAT CORNERSTONE LIFE AND HEALTH INSURANCE COMPANY | 0 | 434 | 0.00 |
| GREAT FIDELITY LIFE INSURANCE COMPANY | 0 | 469 | 0.00 |
| GREAT SOUTHERN LIFE INSURANCE COMPANY | 0 | 301 | 0.00 |
| GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY | 0 | 1,989 | 0.00 |
| GREAT-WEST LIFE ASSURANCE COMPANY, THE | 0 | 26 | 0.00 |
| GUARANTEE TRUST LIFE INSURANCE COMPANY | 1 | 18,911 | 2.16 |
| GUARANTY INCOME LIFE INSURANCE COMPANY | 0 | 217 | 0.00 |
| GUARDIAN LIFE INSURANCE COMPANY OF AMERICA, THE | 0 | 318,739 | 0.00 |
| HALLMARK SPECIALTY INSURANCE COMPANY | 0 | 157 | 0.00 |
| HARLEYSVILLE LIFE INSURANCE COMPANY | 0 | 21 | 0.00 |
| HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY | 1 | 1,225,272 | 0.03 |
| HARTFORD LIFE AND ANNUITY INSURANCE COMPANY | 0 | 212 | 0.00 |
| HARTFORD LIFE INSURANCE COMPANY | 0 | 30,360 | 0.00 |
| HCC LIFE INSURANCE COMPANY | 1 | 525 | 77.69 |
| HCC SPECIALTY INSURANCE COMPANY | 0 | 6 | 0.00 |
| HCSC INSURANCE SERVICES COMPANY | 0 | 62,391 | 0.00 |
| HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC. | 0 | 119,004 | 0.00 |
| HEARTLAND NATIONAL LIFE INSURANCE COMPANY | 0 | 117 | 0.00 |
| HERITAGE LIFE INSURANCE COMPANY | 0 | 1 | 0.00 |
| HORACE MANN LIFE INSURANCE COMPANY | 0 | 354 | 0.00 |
| HOUSEHOLD LIFE INSURANCE COMPANY | 0 | 8,960 | 0.00 |
| HUMANA HEALTH PLAN OF TEXAS, INC. | 27 | 143,861 | 7.65 |
| HUMANA INSURANCE COMPANY | 104 | 262,562 | 16.15 |
| HUMANADENTAL INSURANCE COMPANY | 7 | 201,348 | 1.42 |
| IA AMERICAN LIFE INSURANCE COMPANY | 0 | 1,105 | 0.00 |
| IDS PROPERTY CASUALTY INSURANCE COMPANY | 0 | 24 | 0.00 |
| ILLINOIS MUTUAL LIFE INSURANCE COMPANY | 0 | 2,774 | 0.00 |
| ILLINOIS UNION INSURANCE COMPANY | 0 | 7 | 0.00 |
| IMPERIUM INSURANCE COMPANY | 0 | 1,679 | 0.00 |
| INDEPENDENCE AMERICAN INSURANCE COMPANY | 0 | 2,630 | 0.00 |
| INDEPENDENT ORDER OF FORESTERS, THE | 0 | 622 | 0.00 |
| ING LIFE INSURANCE AND ANNUITY COMPANY | 0 | 1 | 0.00 |
| ING USA ANNUITY AND LIFE INSURANCE COMPANY | 0 | 48 | 0.00 |

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| INSURANCE COMPANY OF SCOTT AND WHITE | 0 | 3,696 | 0.00 |
| INVESTORS CONSOLIDATED INSURANCE COMPANY | 0 | 42 | 0.00 |
| INVESTORS LIFE INSURANCE COMPANY OF NORTH AMERICA | 0 | 1 | 0.00 |
| J.M.I.C. LIFE INSURANCE COMPANY | 0 | 12 | 0.00 |
| JEFFERSON INSURANCE COMPANY | 0 | 2,812 | 0.00 |
| JEFFERSON LIFE INSURANCE COMPANY | 0 | 251 | 0.00 |
| JEFFERSON NATIONAL LIFE INSURANCE COMPANY | 0 | 1,433 | 0.00 |
| JOHN ALDEN LIFE INSURANCE COMPANY | 6 | 10,554 | 23.19 |
| JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY | 0 | 3,646 | 0.00 |
| JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.) | 4 | 70,101 | 2.33 |
| KANAWHA INSURANCE COMPANY | 1 | 73,540 | 0.55 |
| KANSAS CITY LIFE INSURANCE COMPANY | 0 | 11,889 | 0.00 |
| KNIGHTS OF COLUMBUS | 0 | 3,085 | 0.00 |
| LEADERS LIFE INSURANCE COMPANY | 0 | 85 | 0.00 |
| LEXINGTON INSURANCE COMPANY | 0 | 30 | 0.00 |
| LIBERTY LIFE ASSURANCE COMPANY OF BOSTON | 0 | 174,727 | 0.00 |
| LIBERTY NATIONAL LIFE INSURANCE COMPANY | 1 | 15,769 | 2.59 |
| LIFE INSURANCE COMPANY OF NORTH AMERICA | 2 | 1,577,535 | 0.05 |
| LIFE INSURANCE COMPANY OF THE SOUTHWEST | 0 | 928 | 0.00 |
| LIFE OF AMERICA INSURANCE COMPANY | 0 | 12 | 0.00 |
| LIFE OF THE SOUTH INSURANCE COMPANY | 0 | 5,974 | 0.00 |
| LIFESECURE INSURANCE COMPANY | 0 | 1,402 | 0.00 |
| LIFESHIELD NATIONAL INSURANCE CO. | 0 | 2 | 0.00 |
| LINCOLN BENEFIT LIFE COMPANY | 0 | 2,047 | 0.00 |
| LINCOLN HERITAGE LIFE INSURANCE COMPANY | 0 | 632 | 0.00 |
| LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK | 0 | 4,166 | 0.00 |
| LINCOLN NATIONAL LIFE INSURANCE COMPANY, THE | 2 | 720,939 | 0.11 |
| LONDON LIFE REINSURANCE COMPANY | 0 | 2 | 0.00 |
| LONGEVITY INSURANCE COMPANY | 0 | 13 | 0.00 |
| LOYAL AMERICAN LIFE INSURANCE COMPANY | 1 | 11,627 | 3.51 |
| MADISON NATIONAL LIFE INSURANCE COMPANY, INC. | 0 | 2,891 | 0.00 |
| MANAGED DENTALGUARD, INC. | 2 | 62,982 | 1.30 |
| MANHATTAN LIFE INSURANCE COMPANY, THE | 0 | 3 | 0.00 |
| MARKEL INSURANCE COMPANY | 1 | 537 | 75.95 |
| MARQUETTE NATIONAL LIFE INSURANCE COMPANY | 0 | 992 | 0.00 |
| MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY | 0 | 19,249 | 0.00 |
| MEDAMERICA INSURANCE COMPANY | 0 | 2,785 | 0.00 |
| MEDICO INSURANCE COMPANY | 0 | 2,668 | 0.00 |
| MEGA LIFE AND HEALTH INSURANCE COMPANY, THE | 2 | 10,009 | 8.15 |
| MEMBERS LIFE INSURANCE COMPANY | 0 | 19 | 0.00 |
| MEMORIAL HERMANN HEALTH INSURANCE COMPANY | 0 | 1,903 | 0.00 |
| MERIT LIFE INSURANCE CO. | 0 | 12,555 | 0.00 |

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| METLIFE INSURANCE COMPANY OF CONNECTICUT | 2 | 2,435 | 33.50 |
| METROPOLITAN LIFE INSURANCE COMPANY | 15 | 1,892,882 | 0.32 |
| MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE | 0 | 2,133 | 0.00 |
| MIDLAND NATIONAL LIFE INSURANCE COMPANY | 0 | 14 | 0.00 |
| MINNESOTA LIFE INSURANCE COMPANY | 0 | 285,011 | 0.00 |
| MODERN WOODMEN OF AMERICA | 0 | 13 | 0.00 |
| MOLINA HEALTHCARE OF TEXAS INSURANCE COMPANY | 0 | 67,178 | 0.00 |
| MOLINA HEALTHCARE OF TEXAS, INC. | 6 | 13,001 | 18.82 |
| MONITOR LIFE INSURANCE COMPANY OF NEW YORK | 0 | 2,100 | 0.00 |
| MONUMENTAL LIFE INSURANCE COMPANY | 0 | 153,629 | 0.00 |
| MONY LIFE INSURANCE COMPANY | 0 | 1,945 | 0.00 |
| MTL INSURANCE COMPANY | 0 | 10 | 0.00 |
| MUTUAL OF AMERICA LIFE INSURANCE COMPANY | 0 | 709 | 0.00 |
| MUTUAL OF OMAHA INSURANCE COMPANY | 4 | 708,116 | 0.23 |
| NATIONAL BENEFIT LIFE INSURANCE COMPANY | 0 | 462 | 0.00 |
| NATIONAL CASUALTY COMPANY | 0 | 60 | 0.00 |
| NATIONAL FAMILY CARE LIFE INSURANCE COMPANY | 0 | 74,349 | 0.00 |
| NATIONAL FOUNDATION LIFE INSURANCE COMPANY | 0 | 811 | 0.00 |
| NATIONAL GUARDIAN LIFE INSURANCE COMPANY | 0 | 66,103 | 0.00 |
| NATIONAL HEALTH INSURANCE COMPANY | 0 | 42 | 0.00 |
| NATIONAL LIFE INSURANCE COMPANY | 0 | 528 | 0.00 |
| NATIONAL PACIFIC DENTAL, INC. | 3 | 150,314 | 0.81 |
| NATIONAL SECURITY INSURANCE COMPANY | 0 | 65 | 0.00 |
| NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY | 0 | 6,655 | 0.00 |
| NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA. | 3 | 2,130,082 | 0.06 |
| NATIONWIDE LIFE INSURANCE COMPANY | 1 | 4,730 | 8.62 |
| NEW ENGLAND LIFE INSURANCE COMPANY | 0 | 366 | 0.00 |
| NEW ERA LIFE INSURANCE COMPANY | 0 | 6,866 | 0.00 |
| NEW ERA LIFE INSURANCE COMPANY OF THE MIDWEST | 0 | 15,652 | 0.00 |
| NEW YORK LIFE INSURANCE COMPANY | 3 | 60,455 | 2.02 |
| NIPPON LIFE INSURANCE COMPANY OF AMERICA | 1 | 1,367 | 29.84 |
| NORTH AMERICAN INSURANCE COMPANY | 0 | 1,941 | 0.00 |
| NORTHWESTERN LONG TERM CARE INSURANCE COMPANY | 0 | 8,393 | 0.00 |
| NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY, THE | 0 | 39,338 | 0.00 |
| NORTHWESTERN NATIONAL INSURANCE COMPANY OF MILWAUKEE, WISCONSIN | 0 | 2 | 0.00 |
| OHIO NATIONAL LIFE ASSURANCE CORPORATION | 0 | 602 | 0.00 |
| OHIO NATIONAL LIFE INSURANCE COMPANY | 0 | 357 | 0.00 |
| OLD AMERICAN INSURANCE COMPANY | 0 | 882 | 0.00 |
| OLD REPUBLIC INSURANCE COMPANY | 0 | 2,698 | 0.00 |
| OLD REPUBLIC LIFE INSURANCE COMPANY | 0 | 12,733 | 0.00 |
| OLD SURETY LIFE INSURANCE COMPANY | 0 | 8,025 | 0.00 |
| OLD UNITED LIFE INSURANCE COMPANY | 0 | 10,673 | 0.00 |

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| OMAHA INSURANCE COMPANY | 0 | 3 | 0.00 |
| OXFORD LIFE INSURANCE COMPANY | 0 | 253 | 0.00 |
| OZARK NATIONAL LIFE INSURANCE COMPANY | 0 | 402 | 0.00 |
| PACIFICARE LIFE AND HEALTH INSURANCE COMPANY | 3 | 12,332 | 9.92 |
| PAN-AMERICAN LIFE INSURANCE COMPANY | 1 | 53,140 | 0.77 |
| PARKLAND COMMUNITY HEALTH PLAN, INC., A PROGRAM OF DALLAS COUNTY HOSPITAL DISTRICT | 2 | 39,123 | 2.08 |
| PAUL REVERE LIFE INSURANCE COMPANY, THE | 0 | 8,294 | 0.00 |
| PENN TREATY NETWORK AMERICA INSURANCE COMPANY | 0 | 4,981 | 0.00 |
| PENNSYLVANIA LIFE INSURANCE COMPANY | 1 | 3,907 | 10.44 |
| PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY | 0 | 3,901 | 0.00 |
| PHYSICIANS LIFE INSURANCE COMPANY | 1 | 5,313 | 7.68 |
| PHYSICIANS MUTUAL INSURANCE COMPANY | 1 | 37,732 | 1.08 |
| POLICE AND FIREMEN'S INSURANCE ASSOCIATION | 0 | 13,853 | 0.00 |
| PREMIER ACCESS INSURANCE COMPANY | 0 | 96 | 0.00 |
| PRESIDENTIAL LIFE INSURANCE COMPANY | 0 | 149 | 0.00 |
| PRIMERICA LIFE INSURANCE COMPANY | 0 | 64 | 0.00 |
| PRINCIPAL LIFE INSURANCE COMPANY | 4 | 157,569 | 1.04 |
| PROFESSIONAL INSURANCE COMPANY | 0 | 2,601 | 0.00 |
| PROTECTIVE LIFE INSURANCE COMPANY | 0 | 25,622 | 0.00 |
| PROVIDENT AMERICAN INSURANCE COMPANY | 0 | 1,240 | 0.00 |
| PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY | 0 | 3,056 | 0.00 |
| PROVIDENT LIFE AND ACCIDENT INSURANCE COMPANY | 0 | 118,052 | 0.00 |
| PRUDENTIAL INSURANCE COMPANY OF AMERICA, THE | 1 | 530,367 | 0.08 |
| PUBLIC SERVICE HEALTH CLUB | 0 | 1,736 | 0.00 |
| PYRAMID LIFE INSURANCE COMPANY, THE | 0 | 1,969 | 0.00 |
| QBE INSURANCE CORPORATION | 0 | 9,984 | 0.00 |
| REASSURE AMERICA LIFE INSURANCE COMPANY | 0 | 10,460 | 0.00 |
| REGAL LIFE OF AMERICA INSURANCE COMPANY | 0 | 725 | 0.00 |
| RELIABLE LIFE INSURANCE COMPANY, THE | 0 | 53,401 | 0.00 |
| RELIASTAR LIFE INSURANCE COMPANY | 0 | 196,755 | 0.00 |
| RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK | 0 | 2,084 | 0.00 |
| RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA | 0 | 2,139 | 0.00 |
| REPUBLIC-VANGUARD INSURANCE COMPANY | 0 | 356 | 0.00 |
| RESERVE NATIONAL INSURANCE COMPANY | 0 | 9,722 | 0.00 |
| RESOURCE LIFE INSURANCE COMPANY | 0 | 1,713 | 0.00 |
| RIVERSOURCE LIFE INSURANCE COMPANY | 0 | 20,035 | 0.00 |
| ROYAL NEIGHBORS OF AMERICA | 0 | 3,639 | 0.00 |
| SAFEGUARD HEALTH PLANS, INC. | 1 | 120,073 | 0.34 |
| SAFEHEALTH LIFE INSURANCE COMPANY | 0 | 104,890 | 0.00 |
| SCOTT AND WHITE HEALTH PLAN | 12 | 70,321 | 6.96 |
| SEARS LIFE INSURANCE COMPANY | 0 | 18,523 | 0.00 |

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| SECURIAN LIFE INSURANCE COMPANY | 0 | 1,774 | 0.00 |
| SECURITY LIFE INSURANCE COMPANY OF AMERICA | 0 | 12,387 | 0.00 |
| SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK | 0 | 15 | 0.00 |
| SECURITY NATIONAL LIFE INSURANCE COMPANY | 0 | 155 | 0.00 |
| SELECTCARE HEALTH PLANS, INC. | 0 | 53,692 | 0.00 |
| SELECTCARE OF TEXAS, INC. | 0 | 45,824 | 0.00 |
| SENDERO HEALTH PLANS, INC. | 0 | 1,862 | 0.00 |
| SENIOR HEALTH INSURANCE COMPANY OF PENNSYLVANIA | 3 | 10,471 | 11.69 |
| SENTINEL SECURITY LIFE INSURANCE COMPANY | 1 | 8,907 | 4.58 |
| SENTRY INSURANCE A MUTUAL COMPANY | 0 | 100 | 0.00 |
| SENTRY LIFE INSURANCE COMPANY | 0 | 8,131 | 0.00 |
| SERVCO LIFE INSURANCE COMPANY | 0 | 5,694 | 0.00 |
| SERVICE LIFE AND CASUALTY INSURANCE COMPANY | 0 | 19,347 | 0.00 |
| SETON HEALTH PLAN, INC. | 0 | 26,272 | 0.00 |
| SETTLERS LIFE INSURANCE COMPANY | 0 | 3 | 0.00 |
| SHENANDOAH LIFE INSURANCE COMPANY | 0 | 334 | 0.00 |
| SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC. | 0 | 3,657 | 0.00 |
| SILVERSCRIPT INSURANCE COMPANY | 0 | 41,888 | 0.00 |
| SIRIUS AMERICA INSURANCE COMPANY | 0 | 630 | 0.00 |
| SONS OF NORWAY | 0 | 7 | 0.00 |
| SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY | 0 | 14,635 | 0.00 |
| SOUTHERN PIONEER LIFE INSURANCE COMPANY | 0 | 1 | 0.00 |
| SOUTHWEST SERVICE LIFE INSURANCE COMPANY | 3 | 7,244 | 16.89 |
| SPJST | 0 | 243 | 0.00 |
| STANDARD INSURANCE COMPANY | 0 | 451,085 | 0.00 |
| STANDARD LIFE AND ACCIDENT INSURANCE COMPANY | 0 | 22,813 | 0.00 |
| STANDARD LIFE AND CASUALTY INSURANCE COMPANY | 0 | 1,508 | 0.00 |
| STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK | 0 | 22,225 | 0.00 |
| STARMOUNT LIFE INSURANCE COMPANY | 0 | 170 | 0.00 |
| STARNET INSURANCE COMPANY | 0 | 14 | 0.00 |
| STARR INDEMNITY & LIABILITY COMPANY | 1 | 1,912 | 21.33 |
| STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY | 0 | 80,221 | 0.00 |
| STATE LIFE INSURANCE COMPANY, THE | 0 | 1,152 | 0.00 |
| STATE MUTUAL INSURANCE COMPANY | 0 | 258 | 0.00 |
| STERLING INVESTORS LIFE INSURANCE COMPANY | 0 | 347 | 0.00 |
| STERLING LIFE INSURANCE COMPANY | 0 | 3,365 | 0.00 |
| STONEBRIDGE CASUALTY INSURANCE COMPANY | 0 | 2,129 | 0.00 |
| STONEBRIDGE LIFE INSURANCE COMPANY | 2 | 222,738 | 0.37 |
| SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.) | 0 | 29,780 | 0.00 |
| SUN LIFE ASSURANCE COMPANY OF CANADA | 0 | 250,353 | 0.00 |
| SURETY LIFE INSURANCE COMPANY | 0 | 3 | 0.00 |
| SYMETRA LIFE INSURANCE COMPANY | 0 | 92,145 | 0.00 |

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| TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA | 0 | 117 | 0.00 |
| TEXAS CHILDREN'S HEALTH PLAN, INC. | 0 | 86,728 | 0.00 |
| TEXAS HEALTH INSURANCE POOL | 1 | 23,185 | 1.76 |
| TEXAS LIFE INSURANCE COMPANY | 0 | 23 | 0.00 |
| THRIVENT FINANCIAL FOR LUTHERANS | 0 | 10,460 | 0.00 |
| TIAA-CREF LIFE INSURANCE COMPANY | 0 | 40 | 0.00 |
| TIME INSURANCE COMPANY | 10 | 49,345 | 8.27 |
| TOWER LIFE INSURANCE COMPANY | 0 | 64 | 0.00 |
| TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY | 0 | 394 | 0.00 |
| TRANSAMERICA LIFE INSURANCE COMPANY | 1 | 56,316 | 0.72 |
| TRAVELERS PROTECTIVE ASSOCIATION OF AMERICA, THE | 0 | 1,758 | 0.00 |
| TRINITY LIFE INSURANCE COMPANY | 0 | 2 | 0.00 |
| TRUSTMARK INSURANCE COMPANY | 0 | 8,270 | 0.00 |
| TRUSTMARK LIFE INSURANCE COMPANY | 1 | 3,557 | 11.47 |
| U.S. SPECIALTY INSURANCE COMPANY | 0 | 5,418 | 0.00 |
| UN LIFE INSURANCE COMPANY | 0 | 144 | 0.00 |
| UNDERWRITERS AT LLOYD'S, LONDON | 0 | 976 | 0.00 |
| UNICARE LIFE & HEALTH INSURANCE COMPANY | 1 | 2,680 | 15.22 |
| UNIFIED LIFE INSURANCE COMPANY | 2 | 95,133 | 0.86 |
| UNIMERICA INSURANCE COMPANY | 0 | 3,600 | 0.00 |
| UNION BANKERS INSURANCE COMPANY | 1 | 2,277 | 17.91 |
| UNION CENTRAL LIFE INSURANCE COMPANY, THE | 0 | 45,907 | 0.00 |
| UNION FIDELITY LIFE INSURANCE COMPANY | 0 | 20,871 | 0.00 |
| UNION LABOR LIFE INSURANCE COMPANY, THE | 0 | 50,896 | 0.00 |
| UNION SECURITY INSURANCE COMPANY | 2 | 141,780 | 0.58 |
| UNITED AMERICAN INSURANCE COMPANY | 1 | 14,730 | 2.77 |
| UNITED COMMERCIAL TRAVELERS OF AMERICA, THE ORDER OF | 0 | 1,048 | 0.00 |
| UNITED CONCORDIA DENTAL PLANS OF TEXAS, INC. | 1 | 4,834 | 8.44 |
| UNITED CONCORDIA INSURANCE COMPANY | 1 | 85,670 | 0.48 |
| UNITED DENTAL CARE OF TEXAS, INC. | 0 | 30,311 | 0.00 |
| UNITED FIDELITY LIFE INSURANCE COMPANY | 0 | 45 | 0.00 |
| UNITED HERITAGE LIFE INSURANCE COMPANY | 0 | 8 | 0.00 |
| UNITED INSURANCE COMPANY OF AMERICA | 0 | 9,187 | 0.00 |
| UNITED LIFE INSURANCE COMPANY | 0 | 109 | 0.00 |
| UNITED NATIONAL LIFE INSURANCE COMPANY OF AMERICA | 1 | 964 | 42.31 |
| UNITED OF OMAHA LIFE INSURANCE COMPANY | 2 | 296,047 | 0.28 |
| UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA | 0 | 1,067 | 0.00 |
| UNITED STATES FIRE INSURANCE COMPANY | 2 | 3,549 | 22.98 |
| UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION | 0 | 643 | 0.00 |
| UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK, THE | 1 | 30,401 | 1.34 |
| UNITED TEACHER ASSOCIATES INSURANCE COMPANY | 0 | 50,500 | 0.00 |
| UNITED WORLD LIFE INSURANCE COMPANY | 0 | 449 | 0.00 |

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| UNITEDHEALTHCARE BENEFITS OF TEXAS, INC. | 3 | 157,416 | 0.78 |
| UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C. | 0 | 200,937 | 0.00 |
| UNITEDHEALTHCARE INSURANCE COMPANY | 209 | 1,574,306 | 5.41 |
| UNITEDHEALTHCARE LIFE INSURANCE COMPANY | 0 | 961 | 0.00 |
| UNITEDHEALTHCARE OF TEXAS, INC. | 7 | 83 | 3,439.73 |
| UNIVERSAL FIDELITY LIFE INSURANCE COMPANY | 0 | 25,479 | 0.00 |
| UNIVERSAL GUARANTY LIFE INSURANCE COMPANY | 0 | 2 | 0.00 |
| UNIVERSAL HEALTH CARE INSURANCE COMPANY, INC. | 1 | 4,141 | 9.85 |
| UNIVERSAL HMO OF TEXAS, INC. | 1 | 4,422 | 9.22 |
| UNIVERSAL UNDERWRITERS LIFE INSURANCE COMPANY | 0 | 26 | 0.00 |
| UNUM LIFE INSURANCE COMPANY OF AMERICA | 0 | 1,440,322 | 0.00 |
| US HEALTH AND LIFE INSURANCE COMPANY | 0 | 44 | 0.00 |
| USAA LIFE INSURANCE COMPANY | 0 | 14,698 | 0.00 |
| USABLE LIFE | 0 | 10,555 | 0.00 |
| UTMB HEALTH PLANS, INC. | 0 | 398 | 0.00 |
| VISION SERVICE PLAN INSURANCE COMPANY | 1 | 1,883,858 | 0.02 |
| WASHINGTON NATIONAL INSURANCE COMPANY | 2 | 53,088 | 1.54 |
| WEST COAST LIFE INSURANCE COMPANY | 0 | 134 | 0.00 |
| WESTERN AMERICAN LIFE INSURANCE COMPANY | 0 | 76 | 0.00 |
| WESTERN AND SOUTHERN LIFE INSURANCE COMPANY, THE | 0 | 3,705 | 0.00 |
| WESTPORT INSURANCE CORPORATION | 0 | 34 | 0.00 |
| WILTON REASSURANCE LIFE COMPANY OF NEW YORK | 0 | 6 | 0.00 |
| WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY | 0 | 3,850 | 0.00 |
| WORLD CORP INSURANCE COMPANY | 0 | 10 | 0.00 |
| WORLD INSURANCE COMPANY | 2 | 151 | 540.20 |
| ZALE INDEMNITY COMPANY | 0 | 14,496 | 0.00 |
| ZURICH AMERICAN INSURANCE COMPANY | 0 | 973 | 0.00 |
| ZURICH AMERICAN LIFE INSURANCE COMPANY | 0 | 184 | 0.00 |
| TOTAL | 821 | 33,484,748 | 1.00 |