

2013 ACCIDENT AND HEALTH COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ration of more than 100. A company may have a small number or policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

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COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2013	TOTAL ACCIDENT AND HEALTH POLICIES FOR 2013	COMPLAINT INDEX
21ST CENTURY PREMIER INSURANCE COMPANY	0	50	0.00
4 EVER LIFE INSURANCE COMPANY	0	2,544	0.00
5 STAR LIFE INSURANCE COMPANY	0	650	0.00
AAA LIFE INSURANCE COMPANY	0	25,591	0.00
ABILITY INSURANCE COMPANY	1	1,055	38.05
ACE AMERICAN INSURANCE COMPANY	2	1,286	62.42
AEGIS SECURITY INSURANCE COMPANY	0	40	0.00
AETNA DENTAL INC.	0	115,491	0.00
AETNA HEALTH INC.	15	54,954	10.96
AIG SPECIALTY INSURANCE COMPANY	0	49	0.00
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	0	7,840	0.00
ALLSTATE LIFE INSURANCE COMPANY OF NEW YORK	0	60	0.00
ALPHA DENTAL PROGRAMS, INC.	1	54,343	0.74
AMERICAN BANKERS LIFE ASSURANCE COMPANY OF FLORIDA	1	258,559	0.16
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	0	3	0.00
AMERICAN CONTINENTAL INSURANCE COMPANY	0	3,901	0.00
AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	1	769,893	0.05
AMERICAN FIDELITY ASSURANCE COMPANY	0	140,383	0.00
AMERICAN GENERAL LIFE INSURANCE COMPANY	1	85,370	0.47
AMERICAN HEALTH AND LIFE INSURANCE COMPANY	0	40,932	0.00
AMERICAN HOME LIFE INSURANCE COMPANY, THE	0	13	0.00
AMERICAN IDEA LIFE INSURANCE COMPANY	0	3	0.00

AMERICAN INCOME LIFE INSURANCE COMPANY	0	666,504	0.00
AMERICAN MEDICAL AND LIFE INSURANCE COMPANY	8	919	349.41
AMERICAN NATIONAL INSURANCE COMPANY	0	118,844	0.00
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	0	9,801	0.00
AMERICAN NETWORK INSURANCE COMPANY	0	19	0.00
AMERICAN PIONEER LIFE INSURANCE COMPANY	0	1,944	0.00
AMERICAN PROGRESSIVE LIFE AND HEALTH INSURANCE COMPANY OF NEW YORK	0	59	0.00
AMERICAN PUBLIC LIFE INSURANCE COMPANY	0	8,468	0.00
AMERICAN REPUBLIC CORP INSURANCE COMPANY	0	411	0.00
AMERICAN REPUBLIC INSURANCE COMPANY	0	1,177	0.00
AMERICAN RETIREMENT LIFE INSURANCE COMPANY	0	4,433	0.00
AMERICAN SENTINEL INSURANCE COMPANY	0	57	0.00
AMERICAN SPECIALTY HEALTH INSURANCE COMPANY	0	47	0.00
AMERICAN UNITED LIFE INSURANCE COMPANY	0	24,223	0.00
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	0	154	0.00
AMERIGROUP TEXAS, INC.	1	79,453	0.51
AMERIHEALTH INSURANCE COMPANY	0	2,107	0.00
AMERITAS LIFE INSURANCE CORP.	0	240,301	0.00
AMEX ASSURANCE COMPANY	0	2,391,101	0.00
AMFIRST INSURANCE COMPANY	0	4,004	0.00
ANTHEM INSURANCE COMPANIES, INC.	0	1,725	0.00
ANTHEM LIFE INSURANCE COMPANY	0	1	0.00
ARCADIAN HEALTH PLAN, INC.	0	4,049	0.00
ASSURANCEAMERICA INSURANCE COMPANY	0	42	0.00
ASSURED LIFE ASSOCIATION	1	2,742	14.64
ASSURITY LIFE INSURANCE COMPANY	0	7,096	0.00
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	0	17,978	0.00
ATLANTA LIFE INSURANCE COMPANY	0	454	0.00
AUTO CLUB LIFE INSURANCE COMPANY	0	12	0.00
AXA EQUITABLE LIFE INSURANCE COMPANY	0	795	0.00
ACACIA LIFE INSURANCE COMPANY	0	1	0.00
AETNA LIFE INSURANCE COMPANY	52	1,112,305	1.88
ALLSTATE LIFE INSURANCE COMPANY	2	17,554	4.57
AMERICAN ALTERNATIVE INSURANCE CORPORATION	0	877	0.00
AMERICAN HERITAGE LIFE INSURANCE COMPANY	1	277,259	0.14
AMERICAN HOME ASSURANCE COMPANY	0	161	0.00

ATHENE ANNUITY AND LIFE COMPANY	0	133	0.00
BALBOA LIFE INSURANCE COMPANY	0	23,006	0.00
BALTIMORE LIFE INSURANCE COMPANY, THE	0	53	0.00
BANKERS FIDELITY LIFE INSURANCE COMPANY	0	845	0.00
BANKERS LIFE AND CASUALTY COMPANY	2	22,072	3.64
BCS INSURANCE COMPANY	0	51,504	0.00
BENEFICIAL LIFE INSURANCE COMPANY	0	1	0.00
BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	0	10,517	0.00
BEST LIFE AND HEALTH INSURANCE COMPANY	0	18	0.00
BLUE CROSS AND BLUE SHIELD OF TEXAS, A DIVISION OF HEALTH CARE SERVICE CORPORATION	162	1,056,088	6.16
BOSTON MUTUAL LIFE INSURANCE COMPANY	0	9,865	0.00
BLOCK VISION OF TEXAS, INC.	0	109,982	0.00
CAPITOL INDEMNITY CORPORATION	0	260	0.00
CARE N' CARE INSURANCE COMPANY, INC.	0	7,588	0.00
CATHOLIC FINANCIAL LIFE	0	10	0.00
CATHOLIC ORDER OF FORESTERS	0	16	0.00
CELTIC INSURANCE COMPANY	4	1,164	137.93
CENTRAL NATIONAL INSURANCE COMPANY OF OMAHA, THE	0	77	0.00
CENTRAL RESERVE LIFE INSURANCE COMPANY	0	279	0.00
CENTRAL STATES HEALTH & LIFE CO. OF OMAHA	0	50,467	0.00
CENTRAL STATES INDEMNITY CO. OF OMAHA	0	30,037	0.00
CENTRAL UNITED LIFE INSURANCE COMPANY	1	12,922	3.11
CENTRE LIFE INSURANCE COMPANY	0	771	0.00
CENTURY LIFE ASSURANCE COMPANY	0	138	0.00
CHAMPIONS LIFE INSURANCE COMPANY	0	908	0.00
CHEROKEE NATIONAL LIFE INSURANCE COMPANY	0	860	0.00
CIGNA HEALTH AND LIFE INSURANCE COMPANY	6	178,871	1.35
CINCINNATI LIFE INSURANCE COMPANY, THE	0	39	0.00
CMFG LIFE INSURANCE COMPANY	1	1,594,192	0.03
COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY	1	223,115	0.18
COLONIAL LIFE INSURANCE COMPANY OF TEXAS	0	1,801	0.00
COLONIAL PENN LIFE INSURANCE COMPANY	0	11,474	0.00
COLORADO BANKERS LIFE INSURANCE COMPANY	0	20	0.00
COLUMBIAN LIFE INSURANCE COMPANY	0	370,437	0.00
COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	0	8	0.00
COLUMBUS LIFE INSURANCE COMPANY	0	10	0.00

COMMERCIAL TRAVELERS MUTUAL INSURANCE COMPANY	0	1,473	0.00
COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	0	2	0.00
COMPANION LIFE INSURANCE COMPANY	1	37,567	1.07
COMPBENEFITS INSURANCE COMPANY	0	71,327	0.00
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	35	122,236	11.49
CONSECO LIFE INSURANCE COMPANY	3	26,733	4.50
CONSTITUTION LIFE INSURANCE COMPANY	0	2,472	0.00
CONTINENTAL AMERICAN INSURANCE COMPANY	0	104,851	0.00
CONTINENTAL ASSURANCE COMPANY	0	7	0.00
CONTINENTAL CASUALTY COMPANY	1	33,729	1.19
CONTINENTAL GENERAL INSURANCE COMPANY	0	2,849	0.00
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	0	33,347	0.00
CORVESTA LIFE INSURANCE COMPANY	0	12	0.00
COUNTRY LIFE INSURANCE COMPANY	0	165	0.00
COVENTRY HEALTH AND LIFE INSURANCE COMPANY	1	297	135.15
CRUM & FORSTER SPECIALTY INSURANCE COMPANY	0	367	0.00
CANADA LIFE ASSURANCE COMPANY, THE	0	232	0.00
CENTRAL SECURITY LIFE INSURANCE COMPANY	0	318	0.00
CHESAPEAKE LIFE INSURANCE COMPANY, THE	0	20,960	0.00
CIGNA DENTAL HEALTH OF TEXAS, INC.	0	125,912	0.00
CIGNA HEALTHCARE OF TEXAS, INC.	3	7,188	16.75
CITIZENS SECURITY LIFE INSURANCE COMPANY	0	101	0.00
COMBINED INSURANCE COMPANY OF AMERICA	1	279,800	0.14
COMMUNITY FIRST HEALTH PLANS, INC.	0	2,946	0.00
COMMUNITY HEALTH CHOICE, INC.	1	42,339	0.95
CONSOLIDATED INSURANCE ASSOCIATION	0	11	0.00
COVENTRY HEALTH CARE OF TEXAS, INC.	1	397	101.11
DELAWARE AMERICAN LIFE INSURANCE COMPANY	0	18	0.00
DENTAQUEST USA INSURANCE COMPANY, INC.	5	1,743,391	0.12
DENTICARE, INC.	1	140,570	0.29
DRISCOLL CHILDREN'S HEALTH PLAN	0	10,657	0.00
DEARBORN NATIONAL LIFE INSURANCE COMPANY	2	204,422	0.39
DENTEGRA INSURANCE COMPANY	0	19,650	0.00
ESSEX INSURANCE COMPANY	0	135	0.00
EVERENCE ASSOCIATION, INC.	0	15	0.00
EL PASO FIRST HEALTH PLANS, INC.	0	65,185	0.00
ENTERPRISE LIFE INSURANCE COMPANY	0	1	0.00

FAMILY BENEFIT LIFE INSURANCE COMPANY	0	1	0.00
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	0	48,962	0.00
FAMILY LIFE INSURANCE COMPANY	0	1,800	0.00
FARMERS NEW WORLD LIFE INSURANCE COMPANY	0	15,861	0.00
FEDERAL INSURANCE COMPANY	0	844,867	0.00
FEDERAL LIFE INSURANCE COMPANY (MUTUAL)	0	80	0.00
FEDERATED LIFE INSURANCE COMPANY	0	860	0.00
FIDELITY LIFE ASSOCIATION A LEGAL RESERVE LIFE INSURANCE COMPANY	0	13,367	0.00
FIDELITY SECURITY LIFE INSURANCE COMPANY	0	438,351	0.00
FINANCIAL AMERICAN LIFE INSURANCE COMPANY	0	12,599	0.00
FIRST ALLMERICA FINANCIAL LIFE INSURANCE COMPANY	0	2	0.00
FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	1	86,431	0.46
FIRST PENN-PACIFIC LIFE INSURANCE COMPANY	0	1	0.00
FORETHOUGHT LIFE INSURANCE COMPANY	0	3,594	0.00
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	2	15,759	5.09
FREESTONE INSURANCE COMPANY	0	1	0.00
FEDERATED MUTUAL INSURANCE COMPANY	1	3,511	11.43
FIRST CONTINENTAL LIFE & ACCIDENT INSURANCE COMPANY	2	11,179	7.18
GARDEN STATE LIFE INSURANCE COMPANY	0	9	0.00
GENERAL AMERICAN LIFE INSURANCE COMPANY	0	641	0.00
GENESIS INSURANCE COMPANY	0	1	0.00
GENWORTH LIFE INSURANCE COMPANY	5	69,709	2.88
GERBER LIFE INSURANCE COMPANY	0	46,857	0.00
GERMANIA LIFE INSURANCE COMPANY	0	663	0.00
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	1	17,601	2.28
GOLDEN RULE INSURANCE COMPANY	4	39,548	4.06
GOVERNMENT EMPLOYEES INSURANCE COMPANY	0	35	0.00
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	0	1,201	0.00
GREAT AMERICAN INSURANCE COMPANY	0	61	0.00
GREAT AMERICAN LIFE INSURANCE COMPANY	0	133	0.00
GREAT FIDELITY LIFE INSURANCE COMPANY	0	530	0.00
GREAT SOUTHERN LIFE INSURANCE COMPANY	0	269	0.00
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	0	2,028	0.00
GREAT-WEST LIFE ASSURANCE COMPANY, THE	0	153	0.00
GUARANTY INCOME LIFE INSURANCE COMPANY	0	237	0.00
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA, THE	5	364,420	0.55
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	0	604	0.00

HALLMARK SPECIALTY INSURANCE COMPANY	0	109	0.00
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	0	1,074,207	0.00
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	0	200	0.00
HARTFORD LIFE INSURANCE COMPANY	0	21,900	0.00
HCC LIFE INSURANCE COMPANY	0	513	0.00
HCC SPECIALTY INSURANCE COMPANY	0	5	0.00
HCSC INSURANCE SERVICES COMPANY	0	62,575	0.00
HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	0	133,993	0.00
HIGHMARK CASUALTY INSURANCE COMPANY	0	16,842	0.00
HM LIFE INSURANCE COMPANY	0	511,496	0.00
HORACE MANN LIFE INSURANCE COMPANY	0	313	0.00
HUMANADENTAL INSURANCE COMPANY	19	231,172	3.30
HERITAGE LIFE INSURANCE COMPANY	0	1	0.00
HUMANA HEALTH PLAN OF TEXAS, INC.	44	139,243	12.68
HUMANA INSURANCE COMPANY	139	268,053	20.81
IDS PROPERTY CASUALTY INSURANCE COMPANY	0	18	0.00
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	0	2,708	0.00
ILLINOIS UNION INSURANCE COMPANY	0	5	0.00
IMPERIUM INSURANCE COMPANY	0	660	0.00
INDEPENDENCE AMERICAN INSURANCE COMPANY	0	24,263	0.00
INDIVIDUAL ASSURANCE COMPANY, LIFE, HEALTH & ACCIDENT	0	470	0.00
ING LIFE INSURANCE AND ANNUITY COMPANY	0	1	0.00
ING USA ANNUITY AND LIFE INSURANCE COMPANY	0	47	0.00
INSURANCE COMPANY OF NORTH AMERICA	0	2	0.00
INSURANCE COMPANY OF SCOTT AND WHITE	0	4,086	0.00
INDEPENDENT ORDER OF FORESTERS, THE	0	7,740	0.00
INVESTORS CONSOLIDATED INSURANCE COMPANY	0	72	0.00
JEFFERSON INSURANCE COMPANY	0	3,364	0.00
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	0	1,417	0.00
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	0	59,498	0.00
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	3	4,624	26.04
JACKSON NATIONAL LIFE INSURANCE COMPANY	2	9,618	8.35
JEFFERSON LIFE INSURANCE COMPANY	0	376	0.00
JOHN ALDEN LIFE INSURANCE COMPANY	4	6,426	24.99
KANAWHA INSURANCE COMPANY	0	62,428	0.00
KANSAS CITY LIFE INSURANCE COMPANY	1	22,240	1.80
KILPATRICK LIFE INSURANCE COMPANY	0	715	0.00

KNIGHTS OF COLUMBUS	0	3,325	0.00
LEADERS LIFE INSURANCE COMPANY	0	412	0.00
LIBERTY NATIONAL LIFE INSURANCE COMPANY	0	18,385	0.00
LIFE INSURANCE COMPANY OF NORTH AMERICA	6	1,756,045	0.14
LIFE INSURANCE COMPANY OF THE SOUTHWEST	0	492	0.00
LIFE OF AMERICA INSURANCE COMPANY	0	12	0.00
LIFE OF THE SOUTH INSURANCE COMPANY	0	5,952	0.00
LIFESECURE INSURANCE COMPANY	1	1,622	24.75
LINCOLN BENEFIT LIFE COMPANY	0	2,032	0.00
LINCOLN HERITAGE LIFE INSURANCE COMPANY	0	571	0.00
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	0	5,617	0.00
LONDON LIFE REINSURANCE COMPANY	0	1	0.00
LONGEVITY INSURANCE COMPANY	0	14	0.00
LOYAL AMERICAN LIFE INSURANCE COMPANY	0	10,056	0.00
LIBERTY LIFE ASSURANCE COMPANY OF BOSTON	0	153,862	0.00
LINCOLN NATIONAL LIFE INSURANCE COMPANY, THE	3	829,037	0.15
MANAGED DENTALGUARD, INC.	1	61,159	0.66
MANHATTAN LIFE INSURANCE COMPANY, THE	0	3	0.00
MARKEL INSURANCE COMPANY	1	557	72.06
MARQUETTE NATIONAL LIFE INSURANCE COMPANY	0	781	0.00
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	1	19,058	2.11
MEDAMERICA INSURANCE COMPANY	0	3,162	0.00
MEDICO CORP LIFE INSURANCE COMPANY	0	10	0.00
MEDICO INSURANCE COMPANY	0	1,667	0.00
MEGA LIFE AND HEALTH INSURANCE COMPANY, THE	2	8,358	9.60
MEMBERS LIFE INSURANCE COMPANY	0	19	0.00
MERIT LIFE INSURANCE CO.	0	15,564	0.00
METLIFE INSURANCE COMPANY OF CONNECTICUT	1	2,356	17.04
METROPOLITAN LIFE INSURANCE COMPANY	32	1,947,879	0.66
MINNESOTA LIFE INSURANCE COMPANY	0	296,321	0.00
MNM-1997, INC.	0	2,197	0.00
MODERN WOODMEN OF AMERICA	0	11	0.00
MONARCH LIFE INSURANCE COMPANY	0	355	0.00
MONITOR LIFE INSURANCE COMPANY OF NEW YORK	0	3,867	0.00
MONUMENTAL LIFE INSURANCE COMPANY	0	189,310	0.00
MONY LIFE INSURANCE COMPANY	0	1,798	0.00
MUTUAL OF AMERICA LIFE INSURANCE COMPANY	0	683	0.00

MUTUAL OF OMAHA INSURANCE COMPANY	2	720,161	0.11
MEMORIAL HERMANN HEALTH INSURANCE COMPANY	0	5,266	0.00
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	2	1,794	44.75
MOLINA HEALTHCARE OF TEXAS, INC.	0	66,341	0.00
NATIONAL BENEFIT LIFE INSURANCE COMPANY	0	431	0.00
NATIONAL CASUALTY COMPANY	0	38	0.00
NATIONAL FAMILY CARE LIFE INSURANCE COMPANY	0	42,845	0.00
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	0	594	0.00
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	0	345,635	0.00
NATIONAL HEALTH INSURANCE COMPANY	0	305	0.00
NATIONAL LIFE INSURANCE COMPANY	0	501	0.00
NATIONAL SECURITY INSURANCE COMPANY	0	71	0.00
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	0	42,530	0.00
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.	11	2,783,827	0.16
NATIONWIDE LIFE INSURANCE COMPANY	0	7,447	0.00
NEW ENGLAND LIFE INSURANCE COMPANY	0	348	0.00
NEW ERA LIFE INSURANCE COMPANY	0	5,509	0.00
NEW YORK LIFE INSURANCE COMPANY	2	61,315	1.31
NIPPON LIFE INSURANCE COMPANY OF AMERICA	0	1,595	0.00
NORTH AMERICAN CAPACITY INSURANCE COMPANY	0	592	0.00
NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	0	9,903	0.00
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY, THE	0	40,930	0.00
NORTHWESTERN NATIONAL INSURANCE COMPANY OF MILWAUKEE, WISCONSIN	0	2	0.00
NATIONAL PACIFIC DENTAL, INC.	1	149,166	0.27
NEW ERA LIFE INSURANCE COMPANY OF THE MIDWEST	0	17,200	0.00
OHIO NATIONAL LIFE ASSURANCE CORPORATION	0	589	0.00
OHIO NATIONAL LIFE INSURANCE COMPANY	0	347	0.00
OLD REPUBLIC INSURANCE COMPANY	0	2,508	0.00
OLD REPUBLIC LIFE INSURANCE COMPANY	0	13,033	0.00
OLD SURETY LIFE INSURANCE COMPANY	0	8,101	0.00
OLD UNITED LIFE INSURANCE COMPANY	0	9,896	0.00
OMAHA INSURANCE COMPANY	0	11,284	0.00
OZARK NATIONAL LIFE INSURANCE COMPANY	0	381	0.00
PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	3	6,671	18.05
PAN-AMERICAN LIFE INSURANCE COMPANY	1	53,289	0.75

PARKLAND COMMUNITY HEALTH PLAN, INC., A PROGRAM OF DALLAS COUNTY HOSPITAL DISTRICT	1	38,273	1.05
PAUL REVERE LIFE INSURANCE COMPANY, THE	0	7,487	0.00
PAVONIA LIFE INSURANCE COMPANY OF MICHIGAN	1	3,308	12.13
PENN TREATY NETWORK AMERICA INSURANCE COMPANY	1	4,616	8.70
PENNSYLVANIA LIFE INSURANCE COMPANY	0	3,397	0.00
PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY	0	5,536	0.00
PHYSICIANS LIFE INSURANCE COMPANY	0	4,719	0.00
PLATEAU INSURANCE COMPANY	0	3	0.00
POLICE AND FIREMEN'S INSURANCE ASSOCIATION	1	15,802	2.54
PREMIER ACCESS INSURANCE COMPANY	0	179	0.00
PRESIDENTIAL LIFE INSURANCE COMPANY	0	146	0.00
PRIME INSURANCE COMPANY	0	3	0.00
PRIMERICA LIFE INSURANCE COMPANY	0	59	0.00
PROFESSIONAL INSURANCE COMPANY	0	1,549	0.00
PROTECTIVE LIFE INSURANCE COMPANY	0	23,633	0.00
PROVIDENT AMERICAN INSURANCE COMPANY	1	1,114	36.03
PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	0	2,436	0.00
PROVIDENT LIFE AND ACCIDENT INSURANCE COMPANY	0	100,938	0.00
PRUDENTIAL INSURANCE COMPANY OF AMERICA, THE	1	474,165	0.08
PYRAMID LIFE INSURANCE COMPANY, THE	0	1,730	0.00
PERICO LIFE INSURANCE COMPANY	0	120	0.00
PHYSICIANS MUTUAL INSURANCE COMPANY	1	47,600	0.84
PRINCIPAL LIFE INSURANCE COMPANY	0	194,931	0.00
QBE INSURANCE CORPORATION	0	9,840	0.00
REGAL LIFE OF AMERICA INSURANCE COMPANY	0	947	0.00
RELIABLE LIFE INSURANCE COMPANY, THE	0	54,537	0.00
RELIANCE STANDARD LIFE INSURANCE COMPANY	0	159,293	0.00
RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	0	3,914	0.00
RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA	0	26	0.00
REPUBLIC-VANGUARD INSURANCE COMPANY	0	82	0.00
RESERVE NATIONAL INSURANCE COMPANY	0	9,023	0.00
RIVERSOURCE LIFE INSURANCE COMPANY	0	19,228	0.00
ROYAL NEIGHBORS OF AMERICA	0	2,842	0.00
RELIASTAR LIFE INSURANCE COMPANY	0	257,814	0.00
S.USA LIFE INSURANCE COMPANY, INC.	0	171	0.00
SAFEGUARD HEALTH PLANS, INC.	1	90,059	0.45

SAFEHEALTH LIFE INSURANCE COMPANY	1	16,195	2.48
SEARS LIFE INSURANCE COMPANY	0	16,885	0.00
SECURIAN LIFE INSURANCE COMPANY	0	2,573	0.00
SECURITY LIFE INSURANCE COMPANY OF AMERICA	0	14,666	0.00
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	0	12	0.00
SECURITY NATIONAL LIFE INSURANCE COMPANY	0	141	0.00
SELECTCARE HEALTH PLANS, INC.	0	4,649	0.00
SELECTCARE OF TEXAS, INC.	0	49,875	0.00
SENIOR HEALTH INSURANCE COMPANY OF PENNSYLVANIA	1	9,466	4.24
SENTINEL SECURITY LIFE INSURANCE COMPANY	0	6,526	0.00
SERVCO LIFE INSURANCE COMPANY	0	2,411	0.00
SERVICE LIFE AND CASUALTY INSURANCE COMPANY	0	8,415	0.00
SETTLERS LIFE INSURANCE COMPANY	0	3	0.00
SHA, L.L.C.	11	99,829	4.42
SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	0	3,123	0.00
SILVERSCRIPT INSURANCE COMPANY	0	189,223	0.00
SIRIUS AMERICA INSURANCE COMPANY	0	2,391	0.00
SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY	0	11,010	0.00
SOUTHERN PIONEER LIFE INSURANCE COMPANY	0	1	0.00
SOUTHWEST LIFE & HEALTH INSURANCE COMPANY	1	12,033	3.34
SOUTHWEST SERVICE LIFE INSURANCE COMPANY	3	6,040	19.94
SPJST	0	206	0.00
STANDARD INSURANCE COMPANY	2	399,328	0.20
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	0	18,643	0.00
STANDARD LIFE AND CASUALTY INSURANCE COMPANY	2	1,694	47.39
STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK	0	58,920	0.00
STARMOUNT LIFE INSURANCE COMPANY	1	9,633	4.17
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	1	79,948	0.50
STATE LIFE INSURANCE COMPANY, THE	0	1,413	0.00
STATE MUTUAL INSURANCE COMPANY	0	215	0.00
STERLING INVESTORS LIFE INSURANCE COMPANY	0	230	0.00
STERLING LIFE INSURANCE COMPANY	1	3,327	12.06
STONEBRIDGE CASUALTY INSURANCE COMPANY	0	1,781	0.00
STONEBRIDGE LIFE INSURANCE COMPANY	1	207,885	0.19
SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	0	22,441	0.00
SUN LIFE ASSURANCE COMPANY OF CANADA	1	243,846	0.16
SYMETRA LIFE INSURANCE COMPANY	0	99,481	0.00

SCOTT AND WHITE HEALTH PLAN	18	75,045	9.63
SENDERO HEALTH PLANS, INC.	0	11,024	0.00
SHENANDOAH LIFE INSURANCE COMPANY	0	245	0.00
SONS OF NORWAY	0	6	0.00
STARR INDEMNITY & LIABILITY COMPANY	2	1,859	43.18
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	0	116	0.00
TEXAS HEALTH INSURANCE POOL	2	21,739	3.69
TEXAS LIFE INSURANCE COMPANY	0	19	0.00
THRIVENT FINANCIAL FOR LUTHERANS	0	10,345	0.00
TIAA-CREF LIFE INSURANCE COMPANY	0	40	0.00
TOWER LIFE INSURANCE COMPANY	0	3	0.00
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	0	394	0.00
TRANSAMERICA LIFE INSURANCE COMPANY	3	60,735	1.98
TRINITY LIFE INSURANCE COMPANY	0	2	0.00
TEXAS CHILDREN'S HEALTH PLAN, INC.	0	343,946	0.00
TIME INSURANCE COMPANY	16	62,540	10.27
TRAVELERS PROTECTIVE ASSOCIATION OF AMERICA, THE	0	1,547	0.00
TRUSTMARK INSURANCE COMPANY	1	1,989	20.18
TRUSTMARK LIFE INSURANCE COMPANY	0	5,430	0.00
U.S. SPECIALTY INSURANCE COMPANY	0	3,778	0.00
UN LIFE INSURANCE COMPANY	0	137	0.00
UNDERWRITERS AT LLOYD'S, LONDON	0	1,164	0.00
UNICARE LIFE & HEALTH INSURANCE COMPANY	1	2,290	17.53
UNIFIED LIFE INSURANCE COMPANY	1	97,506	0.41
UNIMERICA INSURANCE COMPANY	0	1,559	0.00
UNITED AMERICAN INSURANCE COMPANY	3	13,584	8.86
UNITED COMMERCIAL TRAVELERS OF AMERICA, THE ORDER OF	0	1,244	0.00
UNITED CONCORDIA DENTAL PLANS OF TEXAS, INC.	1	4,408	9.11
UNITED CONCORDIA INSURANCE COMPANY	3	133,619	0.90
UNITED DENTAL CARE OF TEXAS, INC.	0	27,724	0.00
UNITED FIDELITY LIFE INSURANCE COMPANY	0	16	0.00
UNITED HERITAGE LIFE INSURANCE COMPANY	0	6	0.00
UNITED INSURANCE COMPANY OF AMERICA	0	8,207	0.00
UNITED LIFE INSURANCE COMPANY	0	101	0.00
UNITED OF OMAHA LIFE INSURANCE COMPANY	3	316,348	0.38
UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	0	1,389	0.00
UNITED STATES FIRE INSURANCE COMPANY	2	2,401	33.44

UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	0	590	0.00
UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK, THE	2	12,788	6.28
UNITED TEACHER ASSOCIATES INSURANCE COMPANY	1	56,376	0.71
UNITED WORLD LIFE INSURANCE COMPANY	0	446	0.00
UNITEDHEALTHCARE BENEFITS OF TEXAS, INC.	5	167,376	1.20
UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	0	217,944	0.00
UNITEDHEALTHCARE OF TEXAS, INC.	2	19	4225.16
UNIVERSAL FIDELITY LIFE INSURANCE COMPANY	0	24,279	0.00
UNUM LIFE INSURANCE COMPANY OF AMERICA	2	1,589,974	0.05
USAA LIFE INSURANCE COMPANY	0	16,132	0.00
USABLE LIFE	0	5,537	0.00
UTMB HEALTH PLANS, INC.	0	344	0.00
UNION CENTRAL LIFE INSURANCE COMPANY, THE	0	47,004	0.00
UNION FIDELITY LIFE INSURANCE COMPANY	0	18,949	0.00
UNION LABOR LIFE INSURANCE COMPANY, THE	0	36,507	0.00
UNION SECURITY INSURANCE COMPANY	4	153,438	1.05
UNITEDHEALTHCARE INSURANCE COMPANY	220	1,663,131	5.31
UNITEDHEALTHCARE LIFE INSURANCE COMPANY	0	763	0.00
UNIVERSAL GUARANTY LIFE INSURANCE COMPANY	0	2	0.00
VISION SERVICE PLAN INSURANCE COMPANY	1	1,991,273	0.02
WASHINGTON NATIONAL INSURANCE COMPANY	6	52,915	4.55
WEST COAST LIFE INSURANCE COMPANY	0	122	0.00
WESTERN AMERICAN LIFE INSURANCE COMPANY	0	67	0.00
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY, THE	0	3,614	0.00
WILTON REASSURANCE LIFE COMPANY OF NEW YORK	0	7	0.00
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	0	2,754	0.00
ZALE INDEMNITY COMPANY	0	15,084	0.00
ZURICH AMERICAN INSURANCE COMPANY	0	1,016	0.00
ZURICH AMERICAN LIFE INSURANCE COMPANY	0	185	0.00
TOTAL	955	38,332,757	1.00