

2014 ACCIDENT AND HEALTH COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ration of more than 100. A company may have a small number or policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2014	TOTAL ACCIDENT AND HEALTH POLICIES FOR 2014	COMPLAINT INDEX
21ST CENTURY PREMIER INSURANCE COMPANY	0	40	0.00
4 EVER LIFE INSURANCE COMPANY	0	3,401	0.00
5 STAR LIFE INSURANCE COMPANY	0	528	0.00
AAA LIFE INSURANCE COMPANY	0	240,691	0.00
ABILITY INSURANCE COMPANY	0	1,002	0.00
ACE AMERICAN INSURANCE COMPANY	0	1,330	0.00
AEGIS SECURITY INSURANCE COMPANY	0	30	0.00
ALLSTATE LIFE INSURANCE COMPANY OF NEW YORK	0	69	0.00
AMERICAN BANKERS LIFE ASSURANCE COMPANY OF FLORIDA	0	242,197	0.00
AMERICAN CONTINENTAL INSURANCE COMPANY	0	3,346	0.00
AMERICAN FIDELITY ASSURANCE COMPANY	0	94,433	0.00
AMERICAN HOME LIFE INSURANCE COMPANY, THE	0	13	0.00
AMERICAN IDEA LIFE INSURANCE COMPANY	0	4	0.00
AMERICAN INCOME LIFE INSURANCE COMPANY	0	503,429	0.00
AMERICAN LIFE & SECURITY CORP.	0	1	0.00
AMERICAN MEMORIAL LIFE INSURANCE COMPANY	0	1	0.00
AMERICAN MODERN HOME INSURANCE COMPANY	0	3,566	0.00
AMERICAN MODERN LIFE INSURANCE COMPANY	0	1	0.00
AMERICAN NATIONAL INSURANCE COMPANY	0	113,796	0.00
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	0	372	0.00
AMERICAN NETWORK INSURANCE COMPANY	0	19	0.00
AMERICAN PUBLIC LIFE INSURANCE COMPANY	0	9,345	0.00
AMERICAN REPUBLIC CORP INSURANCE COMPANY	0	363	0.00
AMERICAN REPUBLIC INSURANCE COMPANY	0	1,079	0.00
AMERICAN RETIREMENT LIFE INSURANCE COMPANY	1	15,945	1.28
AMERICAN UNITED LIFE INSURANCE COMPANY	0	23,865	0.00
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	0	144	0.00
AMERIHEALTH INSURANCE COMPANY	0	6,562	0.00

AMEX ASSURANCE COMPANY	0	2,062,166	0.00
AMFIRST INSURANCE COMPANY	0	3,004	0.00
ANTHEM INSURANCE COMPANIES, INC.	0	1,624	0.00
ANTHEM LIFE INSURANCE COMPANY	0	1	0.00
ASSURANCEAMERICA INSURANCE COMPANY	0	3	0.00
ASSURITY LIFE INSURANCE COMPANY	0	7,762	0.00
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	0	14,030	0.00
ATLANTA LIFE INSURANCE COMPANY	0	339	0.00
AUTO CLUB LIFE INSURANCE COMPANY	0	40	0.00
AXA EQUITABLE LIFE INSURANCE COMPANY	0	1,759	0.00
Aetna Dental Inc.	0	116,981	0.00
Aetna Health Inc.	16	45,430	7.16
Aetna Life Insurance Company	102	1,326,198	1.56
Allegian Insurance Company	1	9,550	2.13
Allianz Life Insurance Company of North America	0	7,522	0.00
Allstate Life Insurance Company	0	16,213	0.00
Alpha Dental Programs, Inc.	2	104,954	0.39
American Alternative Insurance Corporation	0	475	0.00
American Family Life Assurance Company of Columbus	8	767,033	0.21
American General Life Insurance Company	3	78,316	0.78
American Hallmark Insurance Company of Texas	0	454	0.00
American Health and Life Insurance Company	0	40,459	0.00
American Heritage Life Insurance Company	0	303,057	0.00
American Home Assurance Company	0	151	0.00
American Pioneer Life Insurance Company	0	1,604	0.00
American Progressive Life and Health Insurance Company of New York	0	52	0.00
Amerigroup Texas, Inc.	3	53,756	1.14
Ameritas Life Insurance Corp.	0	250,970	0.00
Assured Life Association	0	2,112	0.00
Athene Annuity and Life Company	0	116	0.00
BANKERS LIFE AND CASUALTY COMPANY	3	22,209	2.75
BCS INSURANCE COMPANY	1	57,119	0.36
BENEFICIAL LIFE INSURANCE COMPANY	0	1	0.00
BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	0	11,334	0.00
BEST LIFE AND HEALTH INSURANCE COMPANY	2	6,387	6.37
BOSTON MUTUAL LIFE INSURANCE COMPANY	0	10,090	0.00
Baltimore Life Insurance Company, The	0	54	0.00
Bankers Fidelity Life Insurance Company	0	1,048	0.00
Block Vision of Texas, Inc.	0	124,309	0.00

Blue Cross and Blue Shield of Texas, A Division of Health Care Service Corporation	923	1,421,149	13.21
CARE N' CARE INSURANCE COMPANY, INC.	1	9,754	2.09
CATHOLIC ORDER OF FORESTERS	0	15	0.00
CELTIC INSURANCE COMPANY	1	5	4068.49
CENTRAL RESERVE LIFE INSURANCE COMPANY	0	501	0.00
CENTRAL STATES HEALTH & LIFE CO. OF OMAHA	1	56,796	0.36
CENTRAL STATES INDEMNITY CO. OF OMAHA	0	29,819	0.00
CENTRE LIFE INSURANCE COMPANY	0	719	0.00
CENTURY LIFE ASSURANCE COMPANY	0	27	0.00
CHAMPIONS LIFE INSURANCE COMPANY	0	833	0.00
CICA LIFE INSURANCE COMPANY OF AMERICA	0	14,589	0.00
CIGNA HEALTH AND LIFE INSURANCE COMPANY	62	589,911	2.14
CINCINNATI LIFE INSURANCE COMPANY, THE	0	34	0.00
CMFG LIFE INSURANCE COMPANY	0	1,742,301	0.00
COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY	1	229,191	0.09
COLONIAL LIFE INSURANCE COMPANY OF TEXAS	0	1,690	0.00
COLONIAL PENN LIFE INSURANCE COMPANY	1	12,432	1.64
COLORADO BANKERS LIFE INSURANCE COMPANY	0	17	0.00
COLUMBIAN LIFE INSURANCE COMPANY	0	363,430	0.00
COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	0	6	0.00
COLUMBUS LIFE INSURANCE COMPANY	0	8	0.00
COMMERCIAL TRAVELERS MUTUAL INSURANCE COMPANY	0	1,701	0.00
COMPANION LIFE INSURANCE COMPANY	1	67,410	0.30
CONSECO LIFE INSURANCE COMPANY	2	24,512	1.66
CONTINENTAL AMERICAN INSURANCE COMPANY	2	104,851	0.39
CONTINENTAL CASUALTY COMPANY	2	32,727	1.24
CONTINENTAL GENERAL INSURANCE COMPANY	0	2,458	0.00
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	0	40,571	0.00
CORVESTA LIFE INSURANCE COMPANY	0	8	0.00
Canada Life Assurance Company, The	0	217	0.00
Central Security Life Insurance Company	0	266	0.00
Central United Life Insurance Company	4	12,871	6.32
Cherokee National Life Insurance Company	0	335	0.00
Chesapeake Life Insurance Company, The	0	34,765	0.00
Christian Fidelity Life Insurance Company	2	8,638	4.71
Cigna Dental Health of Texas, Inc.	1	84,272	0.24
Cigna Healthcare of Texas, Inc.	4	6,116	13.30
Citizens Security Life Insurance Company	0	1,004	0.00

Combined Insurance Company of America	0	255,780	0.00
Community First Health Plans, Inc.	0	2,905	0.00
Community Health Choice, Inc.	0	25,006	0.00
CompBenefits Insurance Company	1	57,475	0.35
Connecticut General Life Insurance Company	29	38,603	15.28
Consolidated Insurance Association	0	11	0.00
Constitution Life Insurance Company	0	2,159	0.00
Continental Assurance Company	0	8	0.00
Cook Children's Health Plan	0	20,240	0.00
Country Life Insurance Company	0	165	0.00
Coventry Health and Life Insurance Company	0	3,619	0.00
DELAWARE AMERICAN LIFE INSURANCE COMPANY	0	5	0.00
DENTICARE, INC.	4	132,831	0.61
Dearborn National Life Insurance Company	2	175,468	0.23
Delta Dental Insurance Company	10	19,344	10.52
DentaQuest USA Insurance Company, Inc.	2	1,922,890	0.02
Dentegra Insurance Company	0	190	0.00
Driscoll Children's Health Plan	0	6,398	0.00
EMC NATIONAL LIFE COMPANY	0	20	0.00
ENVISION INSURANCE COMPANY	0	6,748	0.00
ESSEX INSURANCE COMPANY	0	142	0.00
El Paso First Health Plans, Inc.	0	74,841	0.00
Equitable Life and Casualty Insurance Company	0	4,963	0.00
Everence Association, Inc.	0	14	0.00
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	0	54,252	0.00
FARMERS NEW WORLD LIFE INSURANCE COMPANY	0	16,158	0.00
FEDERAL LIFE INSURANCE COMPANY (MUTUAL)	0	72	0.00
FEDERATED LIFE INSURANCE COMPANY	0	932	0.00
FIDELITY LIFE ASSOCIATION A LEGAL RESERVE LIFE INSURANCE COMPANY	0	15,718	0.00
FIDELITY SECURITY LIFE INSURANCE COMPANY	1	463,025	0.04
FINANCIAL AMERICAN LIFE INSURANCE COMPANY	0	8,796	0.00
FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	0	61,083	0.00
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	3	16,596	3.68
Family Life Insurance Company	2	1,519	26.78
Federal Insurance Company	0	852,980	0.00
Federated Mutual Insurance Company	1	3,845	5.29
First Allmerica Financial Life Insurance Company	0	2	0.00
First Continental Life & Accident Insurance Company	0	13,554	0.00
GARDEN STATE LIFE INSURANCE COMPANY	0	9	0.00

GENERAL AMERICAN LIFE INSURANCE COMPANY	0	561	0.00
GENESIS INSURANCE COMPANY	0	1	0.00
GERBER LIFE INSURANCE COMPANY	0	47,964	0.00
GERMANIA LIFE INSURANCE COMPANY	0	657	0.00
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	1	18,188	1.12
GOLDEN RULE INSURANCE COMPANY	3	33,396	1.83
GOVERNMENT EMPLOYEES INSURANCE COMPANY	0	36	0.00
GREAT AMERICAN INSURANCE COMPANY	0	63	0.00
GREAT AMERICAN LIFE INSURANCE COMPANY	0	112	0.00
GREAT SOUTHERN LIFE INSURANCE COMPANY	0	245	0.00
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	0	2,070	0.00
GREAT-WEST LIFE ASSURANCE COMPANY, THE	0	133	0.00
GUARANTEE TRUST LIFE INSURANCE COMPANY	1	16,178	1.26
GUARANTY INCOME LIFE INSURANCE COMPANY	0	240	0.00
Genworth Life Insurance Company	4	70,894	1.15
Genworth Life and Annuity Insurance Company	0	360	0.00
Government Personnel Mutual Life Insurance Company	0	1,354	0.00
Great Fidelity Life Insurance Company	0	476	0.00
Guardian Life Insurance Company of America, The	4	404,629	0.20
HALLMARK SPECIALTY INSURANCE COMPANY	0	3	0.00
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	0	183	0.00
HARTFORD LIFE INSURANCE COMPANY	0	13,196	0.00
HCC LIFE INSURANCE COMPANY	0	1,329	0.00
HCSC INSURANCE SERVICES COMPANY	0	90,574	0.00
HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	0	152,954	0.00
HEARTLAND NATIONAL LIFE INSURANCE COMPANY	0	2,429	0.00
HIGHMARK CASUALTY INSURANCE COMPANY	0	17,350	0.00
HM Life Insurance Company	0	139,683	0.00
HOMELAND INSURANCE COMPANY OF NEW YORK	0	458	0.00
Hartford Life and Accident Insurance Company	0	948,848	0.00
Heritage Life Insurance Company	0	1	0.00
Horace Mann Life Insurance Company	0	282	0.00
Humana Health Plan of Texas, Inc.	75	186,682	8.17
Humana Insurance Company	114	222,786	10.41
HumanaDental Insurance Company	22	228,507	1.96
IA American Life Insurance Company	0	204	0.00
IDS PROPERTY CASUALTY INSURANCE COMPANY	0	972,676	0.00
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	0	3,733	0.00
ILLINOIS UNION INSURANCE COMPANY	0	4	0.00

INSURANCE COMPANY OF NORTH AMERICA	0	2	0.00
Independence American Insurance Company	0	22,081	0.00
Independent Order of Foresters, The	1	827	24.60
Individual Assurance Company, Life, Health & Accident	0	177	0.00
Insurance Company of Scott and White	0	3,385	0.00
Ironshore Specialty Insurance Company	0	143	0.00
JEFFERSON INSURANCE COMPANY	0	4,330	0.00
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	0	1,361	0.00
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	0	3,650	0.00
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	2	69,002	0.59
Jackson National Life Insurance Company	1	8,897	2.29
Jefferson Life Insurance Company	0	162	0.00
John Alden Life Insurance Company	1	3,864	5.26
KANAWHA INSURANCE COMPANY	0	4,246	0.00
KANSAS CITY LIFE INSURANCE COMPANY	0	14,305	0.00
KNIGHTS OF COLUMBUS	0	3,878	0.00
LEADERS LIFE INSURANCE COMPANY	0	261	0.00
LIBERTY NATIONAL LIFE INSURANCE COMPANY	0	21,142	0.00
LIFE INSURANCE COMPANY OF THE SOUTHWEST	0	469	0.00
LIFE OF THE SOUTH INSURANCE COMPANY	0	8,306	0.00
LIFESECURE INSURANCE COMPANY	0	2,719	0.00
LIFESHIELD NATIONAL INSURANCE CO.	0	33	0.00
LINCOLN BENEFIT LIFE COMPANY	0	2,072	0.00
LINCOLN HERITAGE LIFE INSURANCE COMPANY	0	279	0.00
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	0	6,024	0.00
LONDON LIFE REINSURANCE COMPANY	0	1	0.00
LONGEVITY INSURANCE COMPANY	0	12	0.00
LOYAL AMERICAN LIFE INSURANCE COMPANY	3	20,629	2.96
Liberty Life Assurance Company of Boston	0	173,153	0.00
Life Insurance Company of North America	1	2,048,406	0.01
Life of America Insurance Company	0	8	0.00
Lincoln National Life Insurance Company, The	3	820,835	0.07
MANHATTAN LIFE INSURANCE COMPANY, THE	2	2,374	17.14
MARKEL INSURANCE COMPANY	0	736	0.00
MEDAMERICA INSURANCE COMPANY	0	3,156	0.00
MEDCO CONTAINMENT LIFE INSURANCE COMPANY	0	13,161	0.00
MEDICO CORP LIFE INSURANCE COMPANY	0	10	0.00
MEDICO INSURANCE COMPANY	0	2,798	0.00
MEMBERS LIFE INSURANCE COMPANY	0	15	0.00

MERIT LIFE INSURANCE CO.	0	19,637	0.00
MIDLAND NATIONAL LIFE INSURANCE COMPANY	0	2	0.00
MINNESOTA LIFE INSURANCE COMPANY	0	265,407	0.00
MOLINA HEALTHCARE OF TEXAS INSURANCE COMPANY	2	34,718	1.17
MONARCH LIFE INSURANCE COMPANY	0	314	0.00
MONITOR LIFE INSURANCE COMPANY OF NEW YORK	0	3,843	0.00
MONY Life Insurance Company	0	1,799	0.00
MUTUAL OF AMERICA LIFE INSURANCE COMPANY	0	683	0.00
Madison National Life Insurance Company, Inc.	1	6,422	3.17
Managed DentalGuard, Inc.	0	58,453	0.00
Marquette National Life Insurance Company	1	588	34.60
Massachusetts Mutual Life Insurance Company	0	19,356	0.00
Memorial Hermann Health Insurance Company	0	6,434	0.00
MetLife Insurance Company USA	0	2,231	0.00
Metropolitan Life Insurance Company	15	1,711,491	0.18
Mid-West National Life Insurance Company of Tennessee	0	7,586	0.00
Modern Woodmen of America	0	9	0.00
Molina Healthcare of Texas, Inc.	2	43,905	0.93
Mutual of Omaha Insurance Company	2	895,083	0.05
NATIONAL BENEFIT LIFE INSURANCE COMPANY	0	43	0.00
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	0	436	0.00
NATIONAL SECURITY INSURANCE COMPANY	0	75	0.00
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	0	45,087	0.00
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.	3	2,138,108	0.03
NATIONWIDE LIFE INSURANCE COMPANY	0	29,716	0.00
NEW ENGLAND LIFE INSURANCE COMPANY	0	337	0.00
NEW YORK LIFE INSURANCE COMPANY	0	55,711	0.00
NORTH AMERICAN CAPACITY INSURANCE COMPANY	0	690	0.00
NORTH AMERICAN COMPANY FOR LIFE AND HEALTH INSURANCE	0	8	0.00
NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	0	10,966	0.00
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY, THE	0	42,766	0.00
NORTHWESTERN NATIONAL INSURANCE COMPANY OF MILWAUKEE, WISCONSIN	0	2	0.00
National Family Care Life Insurance Company	0	41,076	0.00
National Guardian Life Insurance Company	0	354,489	0.00
National Health Insurance Company	0	13,255	0.00
National Life Insurance Company	0	451	0.00
National Pacific Dental, Inc.	0	79,276	0.00
New Era Life Insurance Company	0	4,705	0.00

New Era Life Insurance Company of the Midwest	0	17,038	0.00
North American Insurance Company	0	1,236	0.00
OLD AMERICAN INSURANCE COMPANY	0	658	0.00
OLD REPUBLIC INSURANCE COMPANY	0	931	0.00
OLD REPUBLIC LIFE INSURANCE COMPANY	0	11,265	0.00
OLD SURETY LIFE INSURANCE COMPANY	0	8,150	0.00
OLD UNITED LIFE INSURANCE COMPANY	0	9,450	0.00
OMAHA INSURANCE COMPANY	1	30,525	0.67
OZARK NATIONAL LIFE INSURANCE COMPANY	0	361	0.00
Oxford Life Insurance Company	0	1,160	0.00
PAN-AMERICAN LIFE INSURANCE COMPANY	5	51,016	1.99
PARKLAND COMMUNITY HEALTH PLAN, INC., A PROGRAM OF DALLAS COUNTY HOSPITAL DISTRICT	1	25,009	0.81
PAUL REVERE LIFE INSURANCE COMPANY, THE	0	7,012	0.00
PAVONIA LIFE INSURANCE COMPANY OF MICHIGAN	0	2,544	0.00
PENN TREATY NETWORK AMERICA INSURANCE COMPANY	0	4,204	0.00
PENNSYLVANIA LIFE INSURANCE COMPANY	0	2,998	0.00
PHYSICIANS LIFE INSURANCE COMPANY	0	4,262	0.00
PLATEAU INSURANCE COMPANY	0	5,664	0.00
POLICE AND FIREMEN'S INSURANCE ASSOCIATION	0	17,611	0.00
PREMIER ACCESS INSURANCE COMPANY	0	560	0.00
PRESIDENTIAL LIFE INSURANCE COMPANY	0	125	0.00
PRIMERICA LIFE INSURANCE COMPANY	0	48	0.00
PROFESSIONAL INSURANCE COMPANY	1	1,156	17.60
PROVIDENT AMERICAN INSURANCE COMPANY	1	987	20.61
PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	0	1,968	0.00
PROVIDENT LIFE AND ACCIDENT INSURANCE COMPANY	0	75,190	0.00
PYRAMID LIFE INSURANCE COMPANY, THE	2	1,509	26.96
Perico Life Insurance Company	0	115	0.00
Philadelphia American Life Insurance Company	1	6,548	3.11
Physicians Mutual Insurance Company	0	30,268	0.00
Principal Life Insurance Company	3	238,917	0.26
Protective Life Insurance Company	0	22,161	0.00
Prudential Insurance Company of America, The	1	480,503	0.04
Puritan Life Insurance Company of America	0	138	0.00
QBE Insurance Corporation	0	10,296	0.00
REGAL LIFE OF AMERICA INSURANCE COMPANY	0	1,042	0.00
RELIABLE LIFE INSURANCE COMPANY, THE	1	57,783	0.35
RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	0	3,489	0.00

RENAISSANCE LIFE & HEALTH INSURANCE COMPANY OF AMERICA	0	26	0.00
RIVERSOURCE LIFE INSURANCE COMPANY	0	18,453	0.00
ROYAL NEIGHBORS OF AMERICA	0	2,293	0.00
Reliance Standard Life Insurance Company	0	138,107	0.00
Reliastar Life Insurance Company	0	29,905	0.00
Reserve National Insurance Company	1	9,887	2.06
S.USA LIFE INSURANCE COMPANY, INC.	0	1	0.00
SECURITY LIFE INSURANCE COMPANY OF AMERICA	0	15,902	0.00
SECURITY LIFE OF DENVER INSURANCE COMPANY	0	1	0.00
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	0	14	0.00
SENTINEL SECURITY LIFE INSURANCE COMPANY	0	5,152	0.00
SENTRY LIFE INSURANCE COMPANY	0	2,931	0.00
SERVCO LIFE INSURANCE COMPANY	0	507	0.00
SERVICE LIFE AND CASUALTY INSURANCE COMPANY	0	5,370	0.00
SETTLERS LIFE INSURANCE COMPANY	0	3	0.00
SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	0	2,674	0.00
SILVERSCRIPT INSURANCE COMPANY	0	165,877	0.00
SIRIUS AMERICA INSURANCE COMPANY	0	21	0.00
SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY	0	10,696	0.00
SOUTHWEST SERVICE LIFE INSURANCE COMPANY	1	5,086	4.00
SPJST	0	175	0.00
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	1	7,466	2.72
STANDARD LIFE AND CASUALTY INSURANCE COMPANY	2	1,411	28.83
STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK	0	26,601	0.00
STARMOUNT LIFE INSURANCE COMPANY	0	21,064	0.00
STATE LIFE INSURANCE COMPANY, THE	0	1,123	0.00
STATE MUTUAL INSURANCE COMPANY	0	180	0.00
STONEBRIDGE LIFE INSURANCE COMPANY	0	191,254	0.00
SafeGuard Health Plans, Inc.	2	49,172	0.83
Safehealth Life Insurance Company	0	9,462	0.00
Sagicor Life Insurance Company	0	5	0.00
Scott and White Health Plan	8	76,949	2.11
Securian Life Insurance Company	0	26,228	0.00
Security National Life Insurance Company	0	137	0.00
SelectCare Health Plans, Inc.	0	4,559	0.00
SelectCare of Texas, Inc.	0	57,138	0.00
Sendero Health Plans, Inc.	1	18,528	1.10
Senior Health Insurance Company of Pennsylvania	1	8,755	2.32
Sentry Insurance a Mutual Company	0	1,063	0.00

Shenandoah Life Insurance Company	0	180	0.00
Sons of Norway	0	6	0.00
Southwest Life & Health Insurance Company	2	7,916	5.14
Standard Insurance Company	0	359,881	0.00
Starr Indemnity & Liability Company	0	133	0.00
State Farm Mutual Automobile Insurance Company	1	90,154	0.23
Sterling Investors Life Insurance Company	0	140	0.00
Sterling Life Insurance Company	1	24,830	0.82
Sun Life Assurance Company of Canada	1	255,156	0.08
Sun Life and Health Insurance Company (U.S.)	0	13,596	0.00
Superior HealthPlan, Inc.	3	1,095	55.73
Surety Life Insurance Company	0	2	0.00
Symetra Life Insurance Company	0	100,022	0.00
Symphonix Health Insurance, Inc.	0	1,474	0.00
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	0	160	0.00
THRIVENT FINANCIAL FOR LUTHERANS	0	10,345	0.00
TIAA-CREF LIFE INSURANCE COMPANY	0	39	0.00
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	0	1,314	0.00
TRANSAMERICA LIFE INSURANCE COMPANY	2	72,081	0.56
Texas Children's Health Plan, Inc.	2	57,610	0.71
Texas Life Insurance Company	0	14	0.00
Time Insurance Company	11	74,466	3.00
Transamerica Casualty Insurance Company	0	1,522	0.00
Transamerica Premier Life Insurance Company	1	266,418	0.08
Travelers Protective Association of America, The	0	1,415	0.00
Trustmark Insurance Company	0	11,539	0.00
Trustmark Life Insurance Company	0	6,459	0.00
U.S. Specialty Insurance Company	0	868	0.00
UN LIFE INSURANCE COMPANY	0	108	0.00
UNDERWRITERS AT LLOYD'S, LONDON	0	1,314	0.00
UNIMERICA INSURANCE COMPANY	0	2,417	0.00
UNITED AMERICAN INSURANCE COMPANY	1	17,653	1.15
UNITED COMMERCIAL TRAVELERS OF AMERICA, THE ORDER OF	0	1,279	0.00
UNITED DENTAL CARE OF TEXAS, INC.	0	26,520	0.00
UNITED FIDELITY LIFE INSURANCE COMPANY	0	4	0.00
UNITED HERITAGE LIFE INSURANCE COMPANY	0	4	0.00
UNITED INSURANCE COMPANY OF AMERICA	0	7,455	0.00
UNITED NATIONAL LIFE INSURANCE COMPANY OF AMERICA	0	835	0.00
UNITED OF OMAHA LIFE INSURANCE COMPANY	2	325,302	0.13

UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	0	1,755	0.00
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	0	539	0.00
UNITED TEACHER ASSOCIATES INSURANCE COMPANY	1	49,006	0.42
UNITED WORLD LIFE INSURANCE COMPANY	0	450	0.00
US HEALTH AND LIFE INSURANCE COMPANY	0	1	0.00
USAA LIFE INSURANCE COMPANY	1	2,826	7.20
USable Life	0	1,509	0.00
UTMB Health Plans, Inc.	0	306	0.00
UniCare Life & Health Insurance Company	0	1,970	0.00
Unified Life Insurance Company	3	101,642	0.60
Union Fidelity Life Insurance Company	0	16,669	0.00
Union Labor Life Insurance Company, The	0	43,208	0.00
Union Security Insurance Company	2	173,464	0.23
United Concordia Dental Plans of Texas, Inc.	2	4,754	8.56
United Concordia Insurance Company	0	131,677	0.00
United States Fire Insurance Company	1	8,833	2.30
United States Life Insurance Company in the City of New York, The	1	13,505	1.51
UnitedHealthcare Benefits of Texas, Inc.	1	2,826	7.20
UnitedHealthcare Community Plan of Texas, L.L.C.	0	234,113	0.00
UnitedHealthcare Insurance Company	384	2,165,984	3.61
UnitedHealthcare Life Insurance Company	0	6,446	0.00
UnitedHealthcare of Texas, Inc.	0	367	0.00
Universal Fidelity Life Insurance Company	0	24,409	0.00
Universal Guaranty Life Insurance Company	0	1	0.00
Unum Life Insurance Company of America	2	1,383,838	0.03
Vision Service Plan Insurance Company	1	2,251,843	0.01
Voya Insurance and Annuity Company	0	36	0.00
WASHINGTON NATIONAL INSURANCE COMPANY	1	52,223	0.39
WEST COAST LIFE INSURANCE COMPANY	0	110	0.00
WESTERN AMERICAN LIFE INSURANCE COMPANY	0	63	0.00
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY, THE	0	3,448	0.00
WESTPORT INSURANCE CORPORATION	0	25	0.00
WINDSOR LIFE INSURANCE COMPANY	0	13,573	0.00
WellCare Prescription Insurance, Inc.	0	110,156	0.00
WellCare of Texas, Inc.	0	39,033	0.00
Western United Life Assurance Company	0	71	0.00
Wilton Reassurance Life Company of New York	0	7	0.00
Woodmen of the World Life Insurance Society	0	3,328	0.00
ZALE INDEMNITY COMPANY	0	15,738	0.00

ZURICH AMERICAN INSURANCE COMPANY	0	1,021	0.00
ZURICH AMERICAN LIFE INSURANCE COMPANY	0	327	0.00
TOTAL	1930	39,260,974	1.00