

2017 ACCIDENT AND HEALTH COMPLAINT INDEX

Please note that when a carrier has a small number of policies in force, the complaint ratio will be large. For example, if a company has a few hundred policies in force, then one complaint may result in a complaint ratio of more than 100. A company may have a small number of policies because it is new to the market, leaving the market, or writes only a specialized segment of the market such as high-risk policies.

How each company's consumer complaints compare to the average with an index of 1.00 as average. Below 1.00 means fewer complaints than average and above 1.00 means more complaints than average.

COMPANY NAME	TOTAL NUMBER OF CONFIRMED COMPLAINTS FOR 2017	TOTAL ACCIDENT AND HEALTH POLICIES FOR 2017	COMPLAINT INDEX
21ST CENTURY PREMIER INSURANCE COMPANY	0	16	0.00
4 EVER LIFE INSURANCE COMPANY	1	2,702	16.88
5 STAR LIFE INSURANCE COMPANY	0	143	0.00
AAA LIFE INSURANCE COMPANY	0	26,217	0.00
ABILITY INSURANCE COMPANY	0	797	0.00
ACE AMERICAN INSURANCE COMPANY	0	2,457	0.00
AEGIS SECURITY INSURANCE COMPANY	0	21	0.00
AETNA BETTER HEALTH OF TEXAS INC.	0	92,083	0.00
AETNA DENTAL INC.	0	73,022	0.00
AETNA HEALTH INC.	13	44,256	13.40
AF&L INSURANCE COMPANY	1	1,008	45.25
ALLIANZ LIFE INSURANCE COMPANY OF NORTH AMERICA	0	7,303	0.00
ALLSTATE LIFE INSURANCE COMPANY	0	12,598	0.00
ALLSTATE LIFE INSURANCE COMPANY OF NEW YORK	0	107	0.00
ALPHA DENTAL PROGRAMS, INC.	1	87,234	0.52
AMALGAMATED LIFE INSURANCE COMPANY	0	1,503	0.00
AMERICAN ALTERNATIVE INSURANCE CORPORATION	0	128	0.00
AMERICAN BANKERS LIFE ASSURANCE COMPANY OF FLORIDA	0	32,410	0.00
AMERICAN CASUALTY COMPANY OF READING, PENNSYLVANIA	0	2	0.00
AMERICAN CONTINENTAL INSURANCE COMPANY	0	1,900	0.00
AMERICAN FAMILY LIFE ASSURANCE COMPANY OF COLUMBUS	2	719,283	0.13
AMERICAN FIDELITY ASSURANCE COMPANY	0	78,672	0.00
AMERICAN GENERAL LIFE INSURANCE COMPANY	2	47,869	1.91
AMERICAN HEALTH AND LIFE INSURANCE COMPANY	0	67,948	0.00
AMERICAN HERITAGE LIFE INSURANCE COMPANY	0	399,421	0.00
AMERICAN HOME ASSURANCE COMPANY	0	145	0.00
AMERICAN HOME LIFE INSURANCE COMPANY, THE	0	10	0.00

AMERICAN IDEA LIFE INSURANCE COMPANY	0	1	0.00
AMERICAN INCOME LIFE INSURANCE COMPANY	0	359,179	0.00
AMERICAN LIFE & SECURITY CORP.	0	1	0.00
AMERICAN MODERN HOME INSURANCE COMPANY	0	26,590	0.00
AMERICAN NATIONAL INSURANCE COMPANY	0	30,312	0.00
AMERICAN NATIONAL LIFE INSURANCE COMPANY OF TEXAS	0	4,787	0.00
AMERICAN NETWORK INSURANCE COMPANY	0	15	0.00
AMERICAN PROGRESSIVE LIFE AND HEALTH INSURANCE COMPANY OF NEW YORK	0	28	0.00
AMERICAN PUBLIC LIFE INSURANCE COMPANY	0	45,003	0.00
AMERICAN REPUBLIC CORP INSURANCE COMPANY	0	260	0.00
AMERICAN REPUBLIC INSURANCE COMPANY	0	718	0.00
AMERICAN RETIREMENT LIFE INSURANCE COMPANY	1	11,615	3.93
AMERICAN STATES INSURANCE COMPANY	0	3	0.00
AMERICAN UNITED LIFE INSURANCE COMPANY	0	90,119	0.00
AMERICO FINANCIAL LIFE AND ANNUITY INSURANCE COMPANY	0	658	0.00
AMERIGROUP INSURANCE COMPANY	0	153,211	0.00
AMERIGROUP TEXAS, INC.	0	670,345	0.00
AMERITAS LIFE INSURANCE CORP.	1	308,502	0.15
AMEX ASSURANCE COMPANY	0	2,179,707	0.00
AMFIRST INSURANCE COMPANY	0	4,229	0.00
ANTHEM INSURANCE COMPANIES, INC.	0	23,737	0.00
ANTHEM LIFE INSURANCE COMPANY	0	1	0.00
ARCH INSURANCE COMPANY	0	83	0.00
ASPEN AMERICAN INSURANCE COMPANY	0	2	0.00
ASSURED LIFE ASSOCIATION	0	1,083	0.00
ASSURITY LIFE INSURANCE COMPANY	0	9,817	0.00
ATHENE ANNUITY & LIFE ASSURANCE COMPANY	0	8,171	0.00
ATHENE ANNUITY AND LIFE COMPANY	0	81	0.00
ATLANTA LIFE INSURANCE COMPANY	0	244	0.00
AUTO CLUB LIFE INSURANCE COMPANY	0	38	0.00
AXA EQUITABLE LIFE INSURANCE COMPANY	0	1,634	0.00
AXIS INSURANCE COMPANY	1	906,533	0.05
BALTIMORE LIFE INSURANCE COMPANY, THE	0	28	0.00
BANKERS FIDELITY ASSURANCE COMPANY	0	1,913	0.00
BANKERS FIDELITY LIFE INSURANCE COMPANY	0	2,804	0.00
BANKERS LIFE AND CASUALTY COMPANY	2	19,482	4.68
BANNER LIFE INSURANCE COMPANY	0	712	0.00
BCS INSURANCE COMPANY	0	88,972	0.00

BEAZLEY INSURANCE COMPANY, INC.	0	4	0.00
BENCHMARK INSURANCE COMPANY	0	4	0.00
BENEFICIAL LIFE INSURANCE COMPANY	0	1	0.00
BERKSHIRE HATHAWAY SPECIALTY INSURANCE COMPANY	0	685	0.00
BERKSHIRE LIFE INSURANCE COMPANY OF AMERICA	0	13,555	0.00
BEST LIFE AND HEALTH INSURANCE COMPANY	0	6,720	0.00
BLOCK VISION OF TEXAS, INC.	0	127,553	0.00
BLUE CROSS AND BLUE SHIELD OF TEXAS, A DIVISION OF HEALTH CARE SERVICE	248	1,160,908	9.74
BOSTON MUTUAL LIFE INSURANCE COMPANY	0	13,142	0.00
BRIGHTHOUSE LIFE INSURANCE COMPANY	0	1,791	0.00
CANADA LIFE ASSURANCE COMPANY, THE	0	154	0.00
CATHOLIC FINANCIAL LIFE	0	7	0.00
CATHOLIC ORDER OF FORESTERS	0	22	0.00
CATLIN INSURANCE COMPANY, INC.	0	176	0.00
CELTIC INSURANCE COMPANY	13	164,515	3.60
CENTRAL RESERVE LIFE INSURANCE COMPANY	0	116	0.00
CENTRAL SECURITY LIFE INSURANCE COMPANY	0	799	0.00
CENTRAL STATES HEALTH & LIFE CO. OF OMAHA	1	50,266	0.91
CENTRAL STATES INDEMNITY CO. OF OMAHA	0	11,713	0.00
CENTRE LIFE INSURANCE COMPANY	0	556	0.00
CHESAPEAKE LIFE INSURANCE COMPANY, THE	2	47,431	1.92
CHRISTIAN FIDELITY LIFE INSURANCE COMPANY	0	5,388	0.00
CHRISTUS HEALTH PLAN	1	30,289	1.51
CICA LIFE INSURANCE COMPANY OF AMERICA	0	12,920	0.00
CIGNA DENTAL HEALTH OF TEXAS, INC.	0	199,195	0.00
CIGNA HEALTH AND LIFE INSURANCE COMPANY	34	2,177,702	0.71
CIGNA HEALTHCARE OF TEXAS, INC.	3	5,009	27.32
CINCINNATI LIFE INSURANCE COMPANY, THE	0	38	0.00
CITIZENS SECURITY LIFE INSURANCE COMPANY	0	82	0.00
CMFG LIFE INSURANCE COMPANY	0	390,910	0.00
COLONIAL LIFE AND ACCIDENT INSURANCE COMPANY	1	258,982	0.18
COLONIAL LIFE INSURANCE COMPANY OF TEXAS	0	1,420	0.00
COLONIAL PENN LIFE INSURANCE COMPANY	2	12,102	7.54
COLORADO BANKERS LIFE INSURANCE COMPANY	0	81	0.00
COLUMBIAN MUTUAL LIFE INSURANCE COMPANY	0	8	0.00
COLUMBUS LIFE INSURANCE COMPANY	0	2	0.00
COMBINED INSURANCE COMPANY OF AMERICA	1	214,824	0.21
COMMERCIAL TRAVELERS LIFE INSURANCE COMPANY	0	8,003	0.00

COMMONWEALTH ANNUITY AND LIFE INSURANCE COMPANY	0	10	0.00
COMMUNITY HEALTH CHOICE TEXAS, INC.	0	381,568	0.00
COMMUNITY HEALTH CHOICE, INC.	11	491,136	1.02
COMPANION LIFE INSURANCE COMPANY	3	84,681	1.62
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	2	15,427	5.91
CONSTITUTION LIFE INSURANCE COMPANY	0	2,589	0.00
CONTINENTAL AMERICAN INSURANCE COMPANY	1	201,768	0.23
CONTINENTAL CASUALTY COMPANY	2	24,541	3.72
CONTINENTAL GENERAL INSURANCE COMPANY	2	40,001	2.28
CONTINENTAL LIFE INSURANCE COMPANY OF BRENTWOOD, TENNESSEE	1	68,870	0.66
COOK CHILDREN'S HEALTH PLAN	0	23,119	0.00
CORVESTA LIFE INSURANCE COMPANY	0	5	0.00
COUNTRY LIFE INSURANCE COMPANY	0	205	0.00
CRUM & FORSTER SPECIALTY INSURANCE COMPANY	0	511	0.00
CSI LIFE INSURANCE COMPANY	0	2,259	0.00
DEARBORN NATIONAL LIFE INSURANCE COMPANY	0	214,393	0.00
DELAWARE AMERICAN LIFE INSURANCE COMPANY	0	18	0.00
DELTA DENTAL INSURANCE COMPANY	4	182,946	1.00
DENTAQUEST USA INSURANCE COMPANY, INC.	2	8,484	10.75
DENTEGRA INSURANCE COMPANY	0	11,099	0.00
DRISCOLL CHILDREN'S HEALTH PLAN	0	8,173	0.00
EDUCATORS HEALTH PLANS LIFE, ACCIDENT AND HEALTH, INC.	0	3,186	0.00
EL PASO FIRST HEALTH PLANS, INC.	0	82,715	0.00
EMC NATIONAL LIFE COMPANY	0	11	0.00
ENVISION INSURANCE COMPANY	0	6,299	0.00
EQUITABLE LIFE AND CASUALTY INSURANCE COMPANY	2	4,127	22.10
EQUITABLE NATIONAL LIFE INSURANCE COMPANY, INC.	0	18	0.00
EVANSTON INSURANCE COMPANY	0	9	0.00
EVERENCE ASSOCIATION, INC.	0	16	0.00
EVEREST REINSURANCE COMPANY	0	3	0.00
FAMILY HERITAGE LIFE INSURANCE COMPANY OF AMERICA	1	76,848	0.59
FAMILY LIFE INSURANCE COMPANY	0	838	0.00
FARMERS NEW WORLD LIFE INSURANCE COMPANY	0	19,598	0.00
FEDERAL INSURANCE COMPANY	1	1,284,968	0.04
FEDERAL LIFE INSURANCE COMPANY	0	60	0.00
FEDERATED LIFE INSURANCE COMPANY	0	1,061	0.00
FEDERATED MUTUAL INSURANCE COMPANY	1	2,340	19.49
FIDELITY LIFE ASSOCIATION A LEGAL RESERVE LIFE INSURANCE COMPANY	0	10,112	0.00

FIDELITY SECURITY LIFE INSURANCE COMPANY	1	534,082	0.09
FINANCIAL AMERICAN LIFE INSURANCE COMPANY	0	2,379	0.00
FIRST ALLMERICA FINANCIAL LIFE INSURANCE COMPANY	0	4	0.00
FIRST CONTINENTAL LIFE & ACCIDENT INSURANCE COMPANY	0	21,512	0.00
FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	0	55,984	0.00
FORETHOUGHT LIFE INSURANCE COMPANY	0	2,087	0.00
FREEDOM LIFE INSURANCE COMPANY OF AMERICA	3	60,802	2.25
GARDEN STATE LIFE INSURANCE COMPANY	0	8	0.00
GENERAL AMERICAN LIFE INSURANCE COMPANY	0	300	0.00
GENWORTH LIFE AND ANNUITY INSURANCE COMPANY	0	163	0.00
GENWORTH LIFE INSURANCE COMPANY	2	67,311	1.36
GERBER LIFE INSURANCE COMPANY	0	257,096	0.00
GERMANIA LIFE INSURANCE COMPANY	0	729	0.00
GHS INSURANCE COMPANY	0	4,260	0.00
GLOBE LIFE AND ACCIDENT INSURANCE COMPANY	1	19,577	2.33
GOLDEN RULE INSURANCE COMPANY	1	45,448	1.00
GOVERNMENT EMPLOYEES INSURANCE COMPANY	0	19	0.00
GOVERNMENT PERSONNEL MUTUAL LIFE INSURANCE COMPANY	0	846	0.00
GPM HEALTH AND LIFE INSURANCE COMPANY	0	707	0.00
GREAT AMERICAN INSURANCE COMPANY	0	124	0.00
GREAT AMERICAN LIFE INSURANCE COMPANY	0	81	0.00
GREAT LAKES REINSURANCE (U.K.) SE	0	2	0.00
GREAT MIDWEST INSURANCE COMPANY	0	4,843	0.00
GREAT SOUTHERN LIFE INSURANCE COMPANY	0	186	0.00
GREAT-WEST LIFE & ANNUITY INSURANCE COMPANY	0	1,943	0.00
GREAT-WEST LIFE ASSURANCE COMPANY, THE	0	86	0.00
GUARANTEE TRUST LIFE INSURANCE COMPANY	0	21,706	0.00
GUARANTY INCOME LIFE INSURANCE COMPANY	0	266	0.00
GUARDIAN LIFE INSURANCE COMPANY OF AMERICA, THE	6	469,863	0.58
HARTFORD LIFE AND ACCIDENT INSURANCE COMPANY	1	911,975	0.05
HARTFORD LIFE AND ANNUITY INSURANCE COMPANY	0	165	0.00
HARTFORD LIFE INSURANCE COMPANY	0	4,402	0.00
HCC LIFE INSURANCE COMPANY	0	41	0.00
HCSC INSURANCE SERVICES COMPANY	0	119,611	0.00
HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	0	702	0.00
HEARTLAND NATIONAL LIFE INSURANCE COMPANY	0	2,098	0.00
HIGHMARK CASUALTY INSURANCE COMPANY	0	4,663	0.00
HM LIFE INSURANCE COMPANY	0	328,403	0.00

HORACE MANN LIFE INSURANCE COMPANY	0	193	0.00
HUMANA HEALTH PLAN OF TEXAS, INC.	38	112,442	15.41
HUMANA HEALTH PLAN, INC.	1	110,240	0.41
HUMANA INSURANCE COMPANY	68	772,905	4.01
HUMANADENTAL INSURANCE COMPANY	3	11,067	12.36
IA AMERICAN LIFE INSURANCE COMPANY	0	184	0.00
ILLINOIS MUTUAL LIFE INSURANCE COMPANY	0	2,534	0.00
ILLINOIS UNION INSURANCE COMPANY	0	7	0.00
INDEPENDENCE AMERICAN INSURANCE COMPANY	0	4,298	0.00
INDEPENDENT ORDER OF FORESTERS, THE	0	1,468	0.00
INDIVIDUAL ASSURANCE COMPANY, LIFE, HEALTH & ACCIDENT	0	2,170	0.00
INSURANCE COMPANY OF SCOTT AND WHITE	12	5,686	96.26
IRONSHORE EUROPE DAC	0	7	0.00
IRONSHORE INDEMNITY INC.	0	11	0.00
JACKSON NATIONAL LIFE INSURANCE COMPANY	0	6,889	0.00
JEFFERSON INSURANCE COMPANY	0	48,605	0.00
JEFFERSON LIFE INSURANCE COMPANY	0	203	0.00
JEFFERSON NATIONAL LIFE INSURANCE COMPANY	0	1,150	0.00
JOHN ALDEN LIFE INSURANCE COMPANY	0	670	0.00
JOHN HANCOCK LIFE & HEALTH INSURANCE COMPANY	0	3,589	0.00
JOHN HANCOCK LIFE INSURANCE COMPANY (U.S.A.)	2	65,783	1.39
KANAWHA INSURANCE COMPANY	0	28,606	0.00
KANSAS CITY LIFE INSURANCE COMPANY	1	11,488	3.97
KNIGHTS OF COLUMBUS	1	4,353	10.48
KS PLAN ADMINISTRATORS, LLC	0	31,958	0.00
LAFAYETTE LIFE INSURANCE COMPANY, THE	0	3	0.00
LEADERS LIFE INSURANCE COMPANY	0	20	0.00
LIBERTY LIFE ASSURANCE COMPANY OF BOSTON	0	503,507	0.00
LIBERTY NATIONAL LIFE INSURANCE COMPANY	3	40,441	3.38
LIFE INSURANCE COMPANY OF NORTH AMERICA	2	1,951,103	0.05
LIFE INSURANCE COMPANY OF THE SOUTHWEST	0	361	0.00
LIFE OF AMERICA INSURANCE COMPANY	0	4	0.00
LIFE OF THE SOUTH INSURANCE COMPANY	0	7,689	0.00
LIFESECURE INSURANCE COMPANY	0	3,283	0.00
LIFESHIELD NATIONAL INSURANCE CO.	0	15,680	0.00
LINCOLN BENEFIT LIFE COMPANY	0	1,925	0.00
LINCOLN HERITAGE LIFE INSURANCE COMPANY	0	289	0.00
LINCOLN LIFE & ANNUITY COMPANY OF NEW YORK	0	339	0.00

LINCOLN NATIONAL LIFE INSURANCE COMPANY, THE	1	721,868	0.06
LOYAL AMERICAN LIFE INSURANCE COMPANY	4	22,933	7.96
LOYAL CHRISTIAN BENEFIT ASSOCIATION	0	4	0.00
LUMICO LIFE INSURANCE COMPANY	0	24	0.00
MADISON NATIONAL LIFE INSURANCE COMPANY, INC.	0	5,061	0.00
MANAGED DENTALGUARD, INC.	1	51,523	0.89
MANHATTAN LIFE INSURANCE COMPANY, THE	1	12,765	3.57
MANHATTANLIFE ASSURANCE COMPANY OF AMERICA	1	20,740	2.20
MAPFRE LIFE INSURANCE COMPANY	0	88	0.00
MARKEL INSURANCE COMPANY	0	797	0.00
MASSACHUSETTS MUTUAL LIFE INSURANCE COMPANY	0	19,433	0.00
MEDAMERICA INSURANCE COMPANY	0	2,816	0.00
MEDICO CORP LIFE INSURANCE COMPANY	0	1,288	0.00
MEDICO INSURANCE COMPANY	0	5,986	0.00
MEMBERS LIFE INSURANCE COMPANY	0	10	0.00
MEMORIAL HERMANN HEALTH INSURANCE COMPANY	3	5,096	26.85
MEMORIAL HERMANN HEALTH PLAN, INC.	1	10,152	4.49
MERIT HEALTH INSURANCE COMPANY	0	6,493	0.00
MERIT LIFE INSURANCE CO.	0	11,235	0.00
METROPOLITAN LIFE INSURANCE COMPANY	15	2,571,767	0.27
MID-WEST NATIONAL LIFE INSURANCE COMPANY OF TENNESSEE	0	2,560	0.00
MINNESOTA LIFE INSURANCE COMPANY	0	237,196	0.00
MODERN WOODMEN OF AMERICA	0	3	0.00
MOLINA HEALTHCARE OF TEXAS INSURANCE COMPANY	0	24,306	0.00
MOLINA HEALTHCARE OF TEXAS, INC.	13	135,271	4.38
MONARCH LIFE INSURANCE COMPANY	0	202	0.00
MONITOR LIFE INSURANCE COMPANY OF NEW YORK	0	1,139	0.00
MONY LIFE INSURANCE COMPANY	0	1,160	0.00
MONY LIFE INSURANCE COMPANY OF AMERICA	0	3,206	0.00
MUTUAL OF AMERICA LIFE INSURANCE COMPANY	0	590	0.00
MUTUAL OF OMAHA INSURANCE COMPANY	1	1,141,129	0.04
NATIONAL BENEFIT LIFE INSURANCE COMPANY	0	27	0.00
NATIONAL CASUALTY COMPANY	0	1,132	0.00
NATIONAL FAMILY CARE LIFE INSURANCE COMPANY	0	35,118	0.00
NATIONAL FOUNDATION LIFE INSURANCE COMPANY	0	20,408	0.00
NATIONAL GUARDIAN LIFE INSURANCE COMPANY	0	552,977	0.00
NATIONAL HEALTH INSURANCE COMPANY	4	21,970	8.30
NATIONAL LIFE INSURANCE COMPANY	0	302	0.00

NATIONAL PACIFIC DENTAL, INC.	0	41,301	0.00
NATIONAL TEACHERS ASSOCIATES LIFE INSURANCE COMPANY	0	43,608	0.00
NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.	1	962,823	0.05
NATIONWIDE LIFE INSURANCE COMPANY	0	15,940	0.00
NATIONWIDE MUTUAL INSURANCE COMPANY	0	1,077	0.00
NEW ENGLAND LIFE INSURANCE COMPANY	0	267	0.00
NEW ERA LIFE INSURANCE COMPANY	0	10,791	0.00
NEW ERA LIFE INSURANCE COMPANY OF THE MIDWEST	0	9,492	0.00
NEW YORK LIFE INSURANCE COMPANY	1	127,826	0.36
NIPPON LIFE INSURANCE COMPANY OF AMERICA	0	2,127	0.00
NORTH AMERICAN INSURANCE COMPANY	0	623	0.00
NORTH CAROLINA MUTUAL LIFE INSURANCE COMPANY	0	92	0.00
NORTHWESTERN LONG TERM CARE INSURANCE COMPANY	0	12,824	0.00
NORTHWESTERN MUTUAL LIFE INSURANCE COMPANY, THE	0	48,039	0.00
OHIO NATIONAL LIFE ASSURANCE CORPORATION	0	791	0.00
OHIO NATIONAL LIFE INSURANCE COMPANY	0	313	0.00
OLD AMERICAN INSURANCE COMPANY	0	427	0.00
OLD REPUBLIC LIFE INSURANCE COMPANY	0	11,163	0.00
OLD SURETY LIFE INSURANCE COMPANY	0	8,295	0.00
OLD UNITED LIFE INSURANCE COMPANY	0	7,515	0.00
OMAHA INSURANCE COMPANY	0	40,578	0.00
OSCAR INSURANCE COMPANY	8	17,932	20.35
OXFORD LIFE INSURANCE COMPANY	1	1,314	34.71
OZARK NATIONAL LIFE INSURANCE COMPANY	0	294	0.00
PAN-AMERICAN LIFE INSURANCE COMPANY	0	55,599	0.00
PARKLAND COMMUNITY HEALTH PLAN, INC., A PROGRAM OF DALLAS COUNTY HOSPITAL DISTRICT	1	26,835	1.70
PAUL REVERE LIFE INSURANCE COMPANY, THE	1	5,513	8.27
PAVONIA LIFE INSURANCE COMPANY OF MICHIGAN	0	395	0.00
PEKIN LIFE INSURANCE COMPANY	0	424	0.00
PENN MUTUAL LIFE INSURANCE COMPANY, THE	0	65	0.00
PENN TREATY NETWORK AMERICA INSURANCE COMPANY	0	3,408	0.00
PENNSYLVANIA LIFE INSURANCE COMPANY	0	2,084	0.00
PHILADELPHIA AMERICAN LIFE INSURANCE COMPANY	0	19,305	0.00
PHYSICIANS LIFE INSURANCE COMPANY	0	3,546	0.00
PHYSICIANS MUTUAL INSURANCE COMPANY	0	34,676	0.00
PLATEAU INSURANCE COMPANY	0	82,378	0.00
PREMIER ACCESS INSURANCE COMPANY	0	177	0.00

PRIMERICA LIFE INSURANCE COMPANY	0	47	0.00
PRINCIPAL LIFE INSURANCE COMPANY	1	282,496	0.16
PROFESSIONAL INSURANCE COMPANY	0	818	0.00
PROTECTIVE LIFE INSURANCE COMPANY	0	19,310	0.00
PROVIDENT AMERICAN INSURANCE COMPANY	0	683	0.00
PROVIDENT AMERICAN LIFE & HEALTH INSURANCE COMPANY	0	1,061	0.00
PROVIDENT LIFE AND ACCIDENT INSURANCE COMPANY	0	54,628	0.00
PRUDENTIAL INSURANCE COMPANY OF AMERICA, THE	1	507,670	0.09
PUBLIC SERVICE HEALTH CLUB	0	1,580	0.00
PURITAN LIFE INSURANCE COMPANY OF AMERICA	0	1,087	0.00
PYRAMID LIFE INSURANCE COMPANY, THE	2	1,013	90.05
QBE INSURANCE CORPORATION	0	12,748	0.00
REGAL LIFE OF AMERICA INSURANCE COMPANY	0	557	0.00
RELIABLE LIFE INSURANCE COMPANY, THE	1	55,713	0.82
RELIASTAR LIFE INSURANCE COMPANY	0	448,084	0.00
RELIASTAR LIFE INSURANCE COMPANY OF NEW YORK	0	3,531	0.00
RESERVE NATIONAL INSURANCE COMPANY	0	13,870	0.00
RIVERSOURCE LIFE INSURANCE COMPANY	0	16,233	0.00
ROYAL NEIGHBORS OF AMERICA	0	1,251	0.00
S.USA LIFE INSURANCE COMPANY, INC.	0	576	0.00
SAFEGUARD HEALTH PLANS, INC.	0	46,195	0.00
SAFEHEALTH LIFE INSURANCE COMPANY	0	1,517	0.00
SCOTT AND WHITE HEALTH PLAN	7	76,112	4.19
SECURIAN LIFE INSURANCE COMPANY	0	71,992	0.00
SECURITY LIFE OF DENVER INSURANCE COMPANY	0	1	0.00
SECURITY MUTUAL LIFE INSURANCE COMPANY OF NEW YORK	0	828	0.00
SECURITY NATIONAL LIFE INSURANCE COMPANY	0	112	0.00
SELECTCARE HEALTH PLANS, INC.	0	2,321	0.00
SELECTCARE OF TEXAS, INC.	0	67,260	0.00
SENIOR HEALTH INSURANCE COMPANY OF PENNSYLVANIA	2	6,609	13.80
SENTINEL SECURITY LIFE INSURANCE COMPANY	0	3,273	0.00
SENTRY INSURANCE A MUTUAL COMPANY	0	86	0.00
SENTRY LIFE INSURANCE COMPANY	0	1,962	0.00
SETON HEALTH PLAN, INC.	0	7,207	0.00
SETON INSURANCE COMPANY	0	408	0.00
SETTLERS LIFE INSURANCE COMPANY	0	2	0.00
SHA, L.L.C.	4	135,217	1.35
SHENANDOAH LIFE INSURANCE COMPANY	0	112	0.00

SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	0	76,242	0.00
SILVERSCRIPT INSURANCE COMPANY	0	245,755	0.00
SONS OF NORWAY	0	5	0.00
SOUTHERN FARM BUREAU LIFE INSURANCE COMPANY	0	9,753	0.00
SOUTHWEST LIFE & HEALTH INSURANCE COMPANY	2	692	131.82
SOUTHWEST SERVICE LIFE INSURANCE COMPANY	0	6,029	0.00
SPJST	0	113	0.00
STANDARD INSURANCE COMPANY	1	493,564	0.09
STANDARD LIFE AND ACCIDENT INSURANCE COMPANY	0	10,354	0.00
STANDARD LIFE AND CASUALTY INSURANCE COMPANY	1	2,556	17.84
STANDARD SECURITY LIFE INSURANCE COMPANY OF NEW YORK	1	5,432	8.40
STARMOUNT LIFE INSURANCE COMPANY	1	41,533	1.10
STARR INDEMNITY & LIABILITY COMPANY	0	219	0.00
STATE FARM MUTUAL AUTOMOBILE INSURANCE COMPANY	0	71,951	0.00
STATE LIFE INSURANCE COMPANY, THE	0	1,072	0.00
STATE MUTUAL INSURANCE COMPANY	0	3,151	0.00
STERLING INVESTORS LIFE INSURANCE COMPANY	0	51	0.00
STERLING LIFE INSURANCE COMPANY	1	1,563	29.18
SUN LIFE AND HEALTH INSURANCE COMPANY (U.S.)	0	6,251	0.00
SUN LIFE ASSURANCE COMPANY OF CANADA	2	228,312	0.40
SUPERIOR HEALTHPLAN COMMUNITY SOLUTIONS, INC.	0	370	0.00
SUPERIOR HEALTHPLAN, INC.	1	170,102	0.27
SYMPHONIX HEALTH INSURANCE, INC.	0	30,677	0.00
TEACHERS INSURANCE AND ANNUITY ASSOCIATION OF AMERICA	0	119	0.00
TEXAS CHILDREN'S HEALTH PLAN, INC.	0	465,358	0.00
TEXAS LIFE INSURANCE COMPANY	0	7	0.00
TIAA-CREF LIFE INSURANCE COMPANY	0	37	0.00
TIME INSURANCE COMPANY	3	14,716	9.30
TRANSAMERICA FINANCIAL LIFE INSURANCE COMPANY	0	7,745	0.00
TRANSAMERICA LIFE INSURANCE COMPANY	3	213,734	0.64
TRANSAMERICA PREMIER LIFE INSURANCE COMPANY	2	826,243	0.11
TRAVELERS PROTECTIVE ASSOCIATION OF AMERICA, THE	0	1,124	0.00
TRUASSURE INSURANCE COMPANY	0	519	0.00
TRUSTMARK INSURANCE COMPANY	0	18,241	0.00
TRUSTMARK LIFE INSURANCE COMPANY	0	3,502	0.00
UN LIFE INSURANCE COMPANY	0	77	0.00
UNDERWRITERS AT LLOYD'S, LONDON	0	2,728	0.00
UNICARE LIFE & HEALTH INSURANCE COMPANY	1	3,365	13.55

UNIFIED LIFE INSURANCE COMPANY	5	2,834	80.47
UNIMERICA INSURANCE COMPANY	0	19	0.00
UNION FIDELITY LIFE INSURANCE COMPANY	0	12,045	0.00
UNION LABOR LIFE INSURANCE COMPANY, THE	0	134,185	0.00
UNION SECURITY INSURANCE COMPANY	0	177,932	0.00
UNITED AMERICAN INSURANCE COMPANY	0	14,039	0.00
UNITED COMMERCIAL TRAVELERS OF AMERICA, THE ORDER OF	0	1,217	0.00
UNITED CONCORDIA DENTAL PLANS OF TEXAS, INC.	0	2,761	0.00
UNITED CONCORDIA INSURANCE COMPANY	5	44,841	5.09
UNITED DENTAL CARE OF TEXAS, INC.	0	19,019	0.00
UNITED HERITAGE LIFE INSURANCE COMPANY	0	201	0.00
UNITED INSURANCE COMPANY OF AMERICA	0	5,783	0.00
UNITED LIFE INSURANCE COMPANY	0	69	0.00
UNITED NATIONAL LIFE INSURANCE COMPANY OF AMERICA	0	1,629	0.00
UNITED OF OMAHA LIFE INSURANCE COMPANY	1	403,231	0.11
UNITED SECURITY ASSURANCE COMPANY OF PENNSYLVANIA	0	2,435	0.00
UNITED STATES LETTER CARRIERS MUTUAL BENEFIT ASSOCIATION	0	408	0.00
UNITED STATES LIFE INSURANCE COMPANY IN THE CITY OF NEW YORK, THE	0	6,696	0.00
UNITED WORLD LIFE INSURANCE COMPANY	0	44,201	0.00
UNITEDHEALTHCARE BENEFITS OF TEXAS, INC.	0	1,599	0.00
UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	0	12,129	0.00
UNITEDHEALTHCARE INSURANCE COMPANY	266	1,707,142	7.11
UNITEDHEALTHCARE LIFE INSURANCE COMPANY	2	10,021	9.10
UNITEDHEALTHCARE OF TEXAS, INC.	7	17,833	17.90
UNIVERSAL FIDELITY LIFE INSURANCE COMPANY	0	36,102	0.00
UNUM LIFE INSURANCE COMPANY OF AMERICA	1	1,748,113	0.03
US HEALTH AND LIFE INSURANCE COMPANY	0	1	0.00
USAA LIFE INSURANCE COMPANY	0	26,854	0.00
USABLE LIFE	0	835	0.00
USABLE MUTUAL INSURANCE COMPANY	0	5,921	0.00
UTMB HEALTH PLANS, INC.	0	220	0.00
VANTIS LIFE INSURANCE COMPANY	0	145	0.00
VISION SERVICE PLAN INSURANCE COMPANY	1	2,582,970	0.02
VOYA INSURANCE AND ANNUITY COMPANY	0	29	0.00
WASHINGTON NATIONAL INSURANCE COMPANY	2	55,490	1.64
WELLCARE OF TEXAS, INC.	1	49,895	0.91
WELLCARE PRESCRIPTION INSURANCE, INC.	0	104,648	0.00
WEST COAST LIFE INSURANCE COMPANY	0	75	0.00

WESTERN AMERICAN LIFE INSURANCE COMPANY	0	34	0.00
WESTERN AND SOUTHERN LIFE INSURANCE COMPANY, THE	0	3,027	0.00
WESTERN UNITED LIFE ASSURANCE COMPANY	0	340	0.00
WESTPORT INSURANCE CORPORATION	0	246	0.00
WILCAC LIFE INSURANCE COMPANY	0	71	0.00
WILCO LIFE INSURANCE COMPANY	0	20,440	0.00
WILTON REASSURANCE LIFE COMPANY OF NEW YORK	0	3	0.00
WINDSOR LIFE INSURANCE COMPANY	0	3,527	0.00
WOODMEN OF THE WORLD LIFE INSURANCE SOCIETY	0	3,799	0.00
ZALE INDEMNITY COMPANY	0	16,035	0.00
ZURICH AMERICAN INSURANCE COMPANY	0	846	0.00
ZURICH AMERICAN LIFE INSURANCE COMPANY	0	12,012	0.00
TOTAL	896	40,866,593	1.00